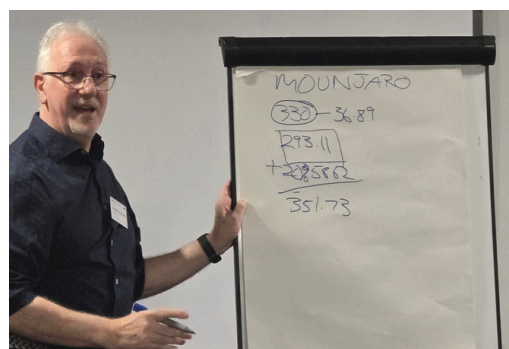
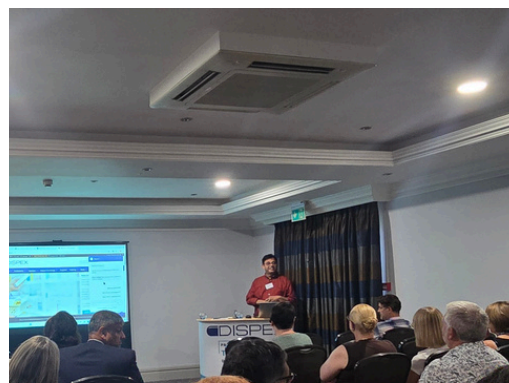


GD Gazette

YOUR MONTHLY DISPENSARY GAZETTE

News and Updates on Dispensing Doctor Issues



Expert-led
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Opportunities

DISPEX LIVE Highlights

Dispensing practices continue to face increasingly complex challenges. From new reimbursement categories and de-branded medicines to evolving compliance requirements and emerging technologies, staying informed has never been more important.

This month's Gazette explores these developments, providing insights and shared experiences to help practices navigate change with confidence. Dr Philip Koopowitz examines the growing impact of de-branded medicines, explaining how understanding prescribing and reimbursement changes can help avoid unnecessary financial losses. He also revisits the economics of Compliance Aids (MDS trays), demonstrating that, when provided appropriately, they can support vulnerable patients while remaining financially viable for practices.

Good governance remains just as important as financial sustainability. This month we're pleased to launch the 2026 edition of our **Essential Dispensary Manager's Guide**, providing practical support for managers

navigating an increasingly complex role. Together with our comprehensive **Dispensary Manager Programme**, our expert guidance helps dispensary managers maintain and strengthen professional standards across the UK, ensuring managers feel supported, valued and confident in leading their teams while delivering safe, compliant and high-quality patient care.

We're also pleased to share coverage of Dispex Live 2026, which highlights the value of bringing dispensing professionals together face-to-face. The consistent message throughout the day was clear, informed decisions can improve both profitability and patient care.

Best Wishes,

Claudy Rodhouse
Dispex Design and Editorial Coordinator

The Dispensary Gazette
Dispex Ltd, 48 King Street,
King's Lynn, PE30 1HE

Telephone: 01604 859000 (10am-12pm)
Advertising: sales@dispex.net
Website: dispex.net

Design and Editorial Coordinator
Claudy Rodhouse

Contributors
Directors: Dr Ankit Kant and Dr Philip Koopowitz

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DISPEX LIVE

Event Highlights

Dispex Live brought together dispensing practice teams for a day of learning, expert insight and valuable networking.

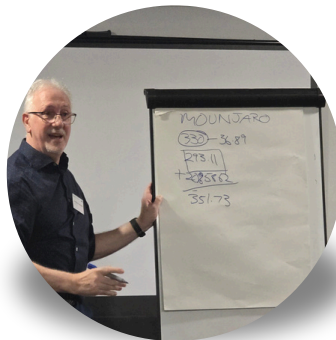
The event received outstanding feedback from both delegates and exhibitors, with an excellent atmosphere throughout the day. Attendees particularly valued the practical nature of the sessions, the real-life examples and the opportunity to see how relatively small changes can have a measurable impact within their own practices.

Feedback reflected the success of the event, with an overall rating of 4.80 out of 5, relevance to practice rated 4.85 out of 5, and speakers also rated 4.85 out of 5. Delegates also shared suggestions for future events including: more AI, controlled drug management, strategies for training and retaining a great dispenser. Many also emphasised the importance of regular updates to help practices stay ahead of legislative and operational changes.

If you were unable to join us last month, the following provides a flavour of the day and some of the key themes discussed. We hope it offers a glimpse of what made Dispex Live 2026 such a valuable event.

Understanding “Attracts an Administration Fee (AAF)” and VAT

To help simplify this complex area, Philip explained that we have replaced the term **PAs** with **AAFs - Attracts an Administration Fee**. The live worked examples that Philip presented on the notice board enabled delegates to calculate the percentages alongside him in real time, reinforcing both their understanding and confidence in the process.



Understanding the PCSE Online Drug Statement

Philip guided delegates through the Statement, explaining how practices can confidently interpret the information available to them and use it to better understand reimbursement. Practical worked examples and supporting handouts enabled delegates to follow the process step by step, helping to simplify what can often appear to be a challenging task.



Enhancing income was a big topic

One of the day's most popular sessions focused on identifying opportunities to maximise dispensary income while avoiding common reimbursement pitfalls. Topics included:

- **Serious Shortages Protocol (SSP)**
- **Part XV Nutritional Supplements**
- **Broken Bulk**
- **Out Of Pocket Expenses**
- **Understanding the differences between discount schemes**

Philip used examples throughout the session to help delegates navigate these areas with confidence, avoid common pitfalls and minimise potential loss of income.

Buying Better – Enhancing Profitability.

Delegates explored purchasing strategies to improve profitability while maintaining compliance. Philip demonstrated how using the e-CASS cascade ordering platform enables practices to compare supplier prices, with clawback calculations displayed, giving dispensers a clear picture of the true cost of each item, allowing teams to make more informed purchasing decisions.

Continues on next page...

Bespoke Dispensary Friendly Formularies

Philip demonstrated the benefits of bespoke dispensary-friendly formularies, showing how they can create win-win opportunities by reducing costs for the NHS while enhancing dispensary profitability.

Real Life ePACT Data Deep Dive

Another popular session on the day was a live review of anonymised real-world ePACT data, kindly provided by one of the attending practices. Although the practice was already performing well and making effective use of Dispex tools, Philip identified further opportunities to optimise performance. Seeing genuine practice data analysed live provided delegates with practical insights that could readily be applied within their own dispensaries.

The volunteer later commented on how rewarding it was to see "my data" brought to life to help others learn.

Category H – A New Threat?

Philip provided an overview of the categories, explaining where the new Category H fits within the framework and its potential impact on dispensary margins. He also shared strategies for maximising margins under the new arrangements.

Philip's Key Takeaways

Throughout the day, Philip returned to several recurring themes:

- Understand unavoidable losses and minimise avoidable ones.
- Buy smarter rather than relying solely on standard wholesaler pricing.
- Make full use of available reimbursement opportunities.



What's New?

This session reviewed the latest developments affecting dispensing practices, including changes in reimbursement, emerging challenges, and useful guidance on responding effectively. It also explored the growing issue of loss-making products and the impact of de-branding, helping delegates understand how to identify these risks and implement strategies to manage them effectively.

Hub & Spoke

Philip discussed the opportunities, challenges and operational implications of Hub and Spoke dispensing models. He also shared that Dispex is developing a comprehensive guide to support practices through the application process. This should be available in September. In the mean-time, **email** the office for details.

- Review purchasing decisions regularly.
- Use prescribing data proactively to improve profitability.
- Make full use of the tools and resources available through Dispex.

USE THE DISPEX WEBSITE

A final reminder that the **Dispex website** provides tools, resources and support to help practices continue improving dispensary performance.

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Using AI & Technology to Assist Your Practice

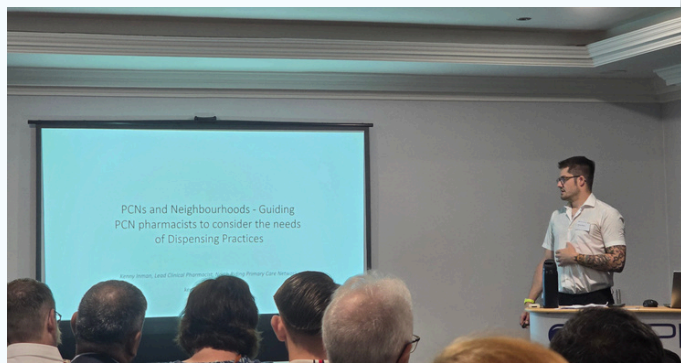
Dr Ankit Kant

Rather than focusing on the hype, Ankit's session provided a balanced perspective on AI, exploring both its enormous potential and its very real risks. Through engaging demonstrations and relatable examples, delegates saw how AI can streamline administrative tasks, reduce repetitive workloads and save valuable time, while recognising the importance of maintaining human oversight and professional judgement.

A central theme of the session was that AI should be viewed as a practical assistant rather than a replacement for expertise. Ankit demonstrated how practices can begin adopting AI safely and responsibly, improving efficiency without compromising governance, accuracy or patient safety.

Perhaps the biggest takeaway was that AI isn't a future technology for practices- it's already here, and many teams are using it whether practices realise it or not. The question is no longer whether to engage with AI, but how to do so confidently and safely.

The session finished with practical ideas that left many delegates rethinking some of the most time-consuming jobs in the dispensary and how technology could help transform them.



PCNs & Neighbourhoods - Guiding PCN pharmacists to consider the needs of Dispensing Practices

Kenny Inman

Kenny shared valuable insights and expertise from the perspective of a PCN Pharmacist. He provided an engaging introduction to the Additional Roles Reimbursement Scheme (ARRS), offering useful context for attendees who were less familiar with the initiative. While acknowledging the significant opportunities ARRS has created, he also spoke candidly about the practical challenges and "teething problems" experienced during its implementation.

Kenny outlined his vision for how PCN pharmacists can make the greatest impact by focusing on their core clinical skills. He explained how embedding pharmacists more effectively within dispensing practices it can not only improve job satisfaction and professional fulfilment, but also release valuable capacity for both prescribing and dispensing teams.

He highlighted the important role PCN pharmacists play in medicines optimisation, including conducting medication reviews, supporting high-risk medicines monitoring, reviewing high-cost prescribing, processing hospital discharge medication changes and correspondence, and managing repeat prescribing. By taking on these responsibilities, practices can improve patient safety, enhance prescribing quality and help reduce workload pressures across general practice.

Thank you to everyone who joined us

A huge thank you to everyone who attended, presented and sponsored Dispex Live 2026. The real value of the event came from the opportunity to meet with our members face to face, providing a full day of learning, discussion and networking. If you were unable to join us last month, we hope this article has given you a taste of what the day had to offer. We look forward to welcoming you to the next Dispex Live.

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”

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COMPLIANCE AIDS

Assessing the economics of providing Monitored Dosage System (MDS) Trays

As part of the great service many practices provide to their dispensing patients, MDS trays are often a vital tool used to ensure Compliance and Concordance with medications. The trays can be used as a great preventative to avoid unnecessary hospital admission. Before deciding whether to offer an MDS tray, patients should be assessed to see whether they would benefit, or whether an MDS tray would assist the carer and thus the patient in ensuring they are taking their medication safely.

Once a decision to offer the compliance aid has been made, then the frequency of supply needs to be considered. Depending upon clinical need, and the need to ensure that having multiple trays in the home at any one time does not lead to the patient using the medication trays like a pick and mix, it is often clinically appropriate to issue a weekly MDS tray. The decision to issue a weekly tray needs to be recorded in the patient's clinical notes considering both the social circumstances, compliance issues as well as the preventative aspect of using MDS trays.

Some dispensing practices have stopped providing MDS trays in the mistaken belief that providing them is economically not viable.

If dispensaries provide weekly MDS trays, and on average each patient receiving these trays will have 4 items per tray, this equates to dispensing fees of over £8.00 per tray per week. Looking at the dispensary staff time taken to prepare and check a weekly tray of 4 items, it should take no longer than 15 minutes in total for each weekly tray. Therefore at least 4 weekly trays of an average of 4 items could be processed in an hour (many dispensers can

safely process many more trays than this within that timescale). If the overall cost for an hour of dispenser time is a minimum of £20.00 (including on-costs, such as Employers National Insurance and Pension), then the dispensing fees will greatly exceed the staffing costs as well as the consumable costs.

The initial decision to provide compliance aids needs to be a clinical or social decision, and after that the economics of providing this great service to a vulnerable group of patients will ensure that you can combine both quality and profitability.



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You **MUST** order via **"Product Pricing & Information"** and not the usual "Order Portal". Please see the next page to view the process.

OR



Order directly via Dispex Website

Prefer to order directly? You can still purchase your trays through the Dispex website.
dispex.net/members-offers



Save Time

Streamline your ordering process



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Manage medications and trays together



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**Monthly Trays
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To the Marketplace!

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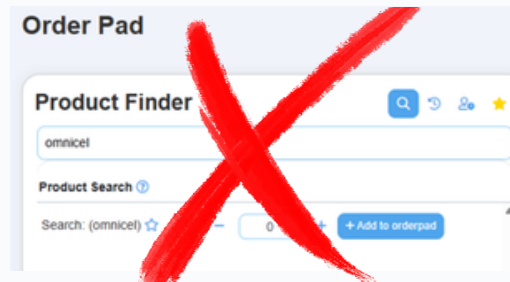
SCAN ME



ORDERING VIA THE e-CASS MARKETPLACE

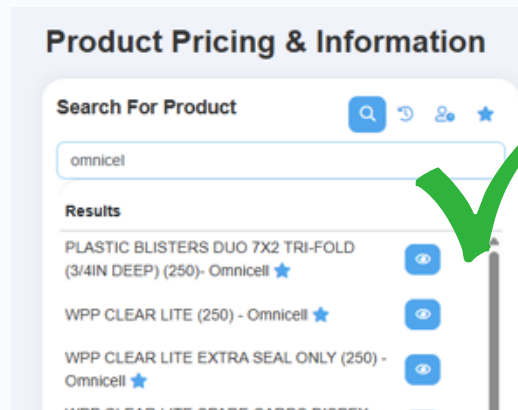
1

Do not click on the ORDER PAD!



2

Search for your Omnicell items under Product Pricing & Information



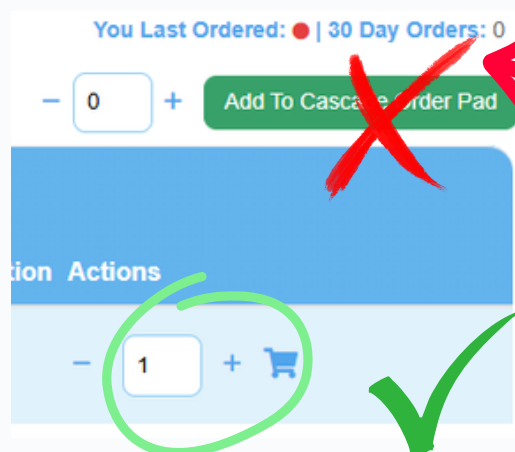
3

Do not click on add to the cascade



4

Add items here
add your quantity,
then click on the cart



Order confirmations and Invoicing

Non-member orders: Payment must be received by Dispex in full before your order can be processed. A Dispex invoice will be issued for payment by BACs. Member orders: Your Dispex invoice will be sent after the items have been dispatched. Once the Dispex office receives confirmation of your order from Omnicell, you will receive an order confirmation email from the Marketplace. Delivery is typically within 2-3 working days from the date of the confirmation notification.

De-branded Products



Many of you will have noticed over the last year that a number of well-known brands seem to have disappeared and then re-appeared as generics. This has been going on for a considerable amount of time, but seems to have gathered pace.

The Voluntary scheme for branded medicines pricing, access and growth (VPAG), dictates what percentage profit manufacturers are allowed to make over a specified period of time. This percentage is capped and anything above this is clawed back by the Treasury (Sounds familiar – think of Category M and Discount Abatement!). In short, it’s a scheme that aims to cap the cost of branded medicines to the NHS, where sales have exceeded this cap, the company must pay a rebate. This has increased significantly over the years, with the rebate amount now at an all-time high.

It appears that the profit is counted against all branded products. For this purpose it appears that generics (with a manufacturer’s name in the dm+d) do not count towards that overall profit.

Manufacturers have seen this loophole and changed their brands to generics.

From a Dispensing doctor point of view, this seems to make no difference as most of these generics are either the only generic manufacturer available or all the other manufacturers have priced their generic identically. Therefore if the script is prescribed as the generic without a manufacturer’s name, you will get reimbursed the generic price, without the script being returned for clarification.

This however, does not apply to the generics available for the old brand Otomize®. If you send a script through for Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid

(glacial) 2% ear spray, it will be returned as there are 3 generic manufacturers available with 2 different prices. You must prescribe it together with the manufacturer’s name. Most clinical systems should have caught up by now and will offer the different manufacturers as options when prescribing. Ensure your formulary is updated accordingly.

Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid (glacial) 2% ear spray (generic)	Basic price
Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid (glacial) 2% ear spray (A A H Pharmaceuticals Ltd)	16.3
Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid (glacial) 2% ear spray (Alliance Healthcare (Distribution) Ltd)	8.58
Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid (glacial) 2% ear spray (Ennogen Healthcare International Ltd)	8.58

The most recent de-branding is Trusopt® eye drops 2% x 5ml by Santen, which will change to Dorzolamide 20mg/ml x 5ml eye drops (Santen). Generic Dorzolamide 20mg/ml eye drops are Category M, so if you prescribe them generically, you will get reimbursed £2.45 minus 11.18% - Priced June 2026.

Ordering Dorzolamide generically on e-CASS will ensure you make a small profit, with no need to add the manufacturer. For those patients who insist on having the Santen brand of Dorzolamide, unless you add the manufacturer’s name to the main body of the script, you will be reimbursed the generic price, but will have paid the Santen price of £6.33, causing a loss of £3.80 (after clawback and reduced wholesaler discount if applicable).

Continues on next page...

	Basic price
Dorzolamide 20mg/ml eye drops Generic Category M	2.45
Dorzolamide 20mg/ml eye drops (AAH Pharmaceuticals Ltd)	3.5
Dorzolamide 20mg/ml eye drops (Accord-UK Ltd)	4.14
Dorzolamide 20mg/ml eye drops (Alliance Healthcare (Distribution) Ltd)	2.45
Dorzolamide 20mg/ml eye drops (Aspire Pharma Ltd)	5.69
Dorzolamide 20mg/ml eye drops (Blumont Pharma Ltd)	4.5
Dorzolamide 20mg/ml eye drops (Kent Pharma (UK) Ltd)	6.3
Dorzolamide 20mg/ml eye drops (Santen)	6.33

The following is a list of commonly prescribed brands which have been de-branded over the last 18 months or so.

Old Name	New Brand Name	
Efudix	Fluorouracil 5% cream (Viatrix UK Healthcare Ltd)	3 suppliers - 1 prices
Vipidia	Alogliptin (Takeda UK Ltd)	No other generics
Otomize	Dexamethasone 0.1% / Neomycin 0.5% / Acetic acid (glacial) 2% ear spray (Ennogen)	3 suppliers - 2 prices
Provera	Medroxyprogesterone 10mg tablets (Pfizer Ltd)	No other generics
Premarin 1.25mg	Conjugated oestrogens 1.25mg tablets (Pfizer Ltd)	No other generics
Premique Low Dose	Conjugated oestrogens 300microgram / Medroxyprogesterone 1.5mg modified-release tablets (Pfizer Ltd)	No other generics
Dalacin C vaginal cream	Clindamycin 2% vaginal cream (Pfizer Ltd)	No other generics
Zomig Nasal Spray	Zolmitriptan 5mg/0.1ml nasal spray unit dose (Grunenthal Ltd)	2 suppliers -1 prices
Betmiga	Mirabegron 50mg modified-release tablets (Astellas)	No other generics
Trusopt	Dorzolamide 20mg/ml eye drops (Santen)	Multiple suppliers

Unravelling Inclisiran Reimbursement

By Dr Philip Koopowitz

Some of you who have been looking at your ePACT Dispensing data might have noticed an anomaly when searching for Inclisiran.

BNF Presentation	Qty	Qty * Items	Items	NIC (£)	Actual Cost (£)
0212000AMBBA AA: Leqvio 284mg/1.5ml inj pre-filled syringes	1	2	2	120	106.67
0212000AMBBA AA: Inclisiran 284mg/1.5ml inj pre-filled syringes	1	1	1	60	53.34

- Quantity = Pack size per item
- Quantity * Items = Total pack sizes per item
- Items = Number of prescriptions
- NIC (£) = Basic price of all items dispensed
- Actual Cost (£) = Cost to NHS after clawback

The Actual Cost is showing that 11.18% had been deducted.

Inclisiran is a special case, as it is the only drug which DOES NOT have clawback deducted for Dispensing doctors. I have been in contact with NHSBSA and have been reassured that, although it shows the deducted amount on the Dispensed ePACT data, each and every Inclisiran (Leqvio) script is manually adjusted, and the clawback is added back. In addition, the VAT equivalent payment is corrected as well, so that the difference between the VAT equivalent on the basic price versus the VAT Equivalent on the Basic price minus clawback is also added back. Therefore, you should get the difference between £60.00 and £53.34 (£6.66) as well as the difference in VAT Equivalent between £12.00 and £10.67 (£1.33). Thus, a total of £7.99, will be added back to your drug statement for each Leqvio which you dispense. You should make £18 profit per injection.

Avoid using the wholesaler PA lists, as for HMRC purposes you only need to collect the VAT data on items **Actually Administered** in the practice.

Category M Price Update

Category M prices are out - it's not as bad as it could have been, but still some things to be wary of. Members can see Dispex's Top Tips at the bottom of our category M **website page**.

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Dashboard

August Total Spend

Category	Spend (£)
AAH	12,000
ACC	10,000
ALL	8,000
COL	9,000
ETH	7,000
OTC	9,000
OFF	8,000

Recent Orders

Date of Order	PMR Order ID	Number of Lines	Total Cost	Actions
10/06/23 10:20	EW1000002			
10/06/23 10:15	EW1000003			
10/06/23 10:04	EW1000004			
10/06/23 09:35	EW1000005			
10/06/23 09:34	EW1000006			

Dapagliflozin tablets 10mg 28

Trade or Tariff Price: £36.59 (After Clawback: £32.57)

Product	Supplier	Price
Dapagliflozin tablets 10mg 28	Bestway	£16.63
Dapagliflozin tablets 10mg 28	AAH	£25.58
Forxiga tablets 10mg 28	Alliance	£36.58

Dapagliflozin tablets 10mg 28 - 0 + Add to Cascade Order Pad

Last Order Response	Below Tariff	Below Clawback	Actions
1 mins	Yes	Yes	- 3 +
8 mins	Yes	Yes	- 0 +
16 hours 24 mins	No	No	- 0 +

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THE 2026 EDITION

ESSENTIAL DISPENSARY MANAGER'S GUIDE

DISPEX



The Essential
Dispensary Manager's

GUIDE

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A BRAND-NEW CHAPTER: **CQC & COMPLIANCE** IN DISPENSING PRACTICE.

The Essential Guide for Dispensary Managers is an invaluable resource for anyone involved in managing a dispensary. Written by Kirstye, an experienced GPHC registered Dispensary Manager and Dispex Consultant, who brings real-world experience to the table!

Drawing on years of industry expertise and real-world experience, this guide provides the tools and knowledge needed to enhance efficiency, profitability and strengthen governance. Gain practical strategies for effective inventory management, learn best practice approaches and explore ways to navigate the complexities of the drug tariff system. Whether you're a seasoned manager or new to the role, you'll gain valuable insights to help you optimise dispensary performance and deliver exceptional service to your patients.

Now featuring a brand-new chapter: CQC & Compliance in Dispensing Practice. Discover what inspectors are really looking for and how seemingly minor issues can lead to significant risks. From unanalysed near misses to gaps in controlled drug records, you'll learn how to evidence meaningful learning and strengthen the often-overlooked Safe and Well-led domains. This chapter helps you move beyond "paper compliance" and build processes that truly work.

Backed by Dispex's expertise in dispensary operations, this is more than a guide – it's your blueprint for confident leadership and safer practice. The printed guide is a high-quality resource and can serve as a trusted reference for team members. With a physical copy in hand, you'll have instant access to indispensable insights-whether you're on the dispensary floor, leading a team meeting, or planning for the future. The printed guide is fully customisable, **mark it, tab it,** and tailor it to your needs for quick and efficient access to critical sections.

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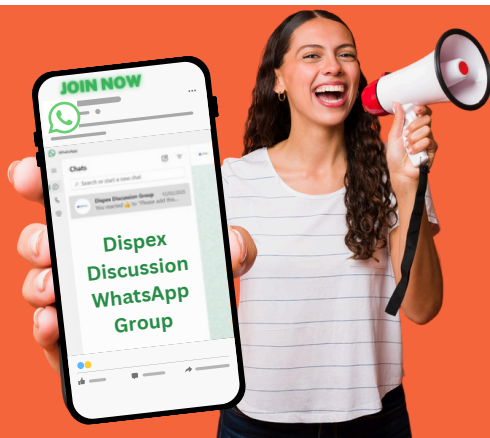
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MEMBERS ONLY



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June

The Dispex WhatsApp group isn't just expert-led, it's powered by real-world experience from members facing the same challenges as you every day. Throughout June members quickly stepped in to support one another with practical, experience-based answers:

- **Generic pricing and reimbursement:** Members discussed medicines where generic purchase prices exceeded Drug Tariff reimbursement, with Philip sharing guidance to help practices reduce unnecessary losses.
- **Controlled Drug compliance:** When one member asked how to correctly account for an unused Controlled Drug removed from a dosette, members and Philip clarified the correct stock and destruction procedures, ensuring compliance with CD regulations.
- **Wholesaler discounts and rebates:** Members flagged missing AstraZeneca rebate payments and questioned recent discount changes. Philip explained where rebates could now be found and confirmed the latest discount arrangements, helping practices protect dispensing income.
- **Prescription endorsement queries:** Members asked whether GP initials in the margin would be recognised, and whether adding wholesaler details to Ramipril prescriptions could prevent financial losses. The discussion clarified endorsement requirements and highlighted the importance of following DM+D pricing rules.
- **Practice management and governance:** Members sought advice on SOPs for off-site prescription collections, DSQS audit ideas and where to locate

wholesaler management reports. Fellow members shared templates, practical workflows and real-life experience to help improve compliance and administration.



You're not just relying on a few voices from your own practice; you're tapping into the collective experience of an entire network, ready to help in real time. Plus, you have direct access to experts who can provide further guidance or reference the appropriate authorities whenever required.

Across recent discussions, Philip provided further guidance on protecting dispensing income, explaining changes to wholesaler discount arrangements, identifying where rebate payments could be found, and helping members navigate Controlled Drug legislation and reimbursement challenges.

If you're not in the group, you're missing out on free fast peer support and expert-led answers that directly impact your profitability, compliance and confidence!

MEMBERS JOIN HERE





LUNCHTIME Tutorials

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DISPEX
EDUCATION

Busy dispensary? We're here to help you stay on top of your training requirements

We understand how demanding dispensary life can be, but we also know the importance of completing training to meet your DSQS requirements. That's why we continue to offer our popular 1-hour tutorial sessions, designed to be convenient, practical, and easy to fit into a busy working day. These "bite-sized" lunchtime sessions are ideal for keeping training up-to-date, refreshing existing knowledge and supporting busy dispensary teams short on time. Delegate feedback has been fantastic, and we're delighted to continue supporting practices with flexible learning opportunities.

JULY

- 7th July - NHSBSA Endorsing inc Referred Backs (W)
- 15th July - Controlled Drugs Part 1
- 22nd July - Understanding The dm+d

SEP

- 16th Sep - Controlled Drugs Part 2

OCT

- 7th Oct- NHSBSA Batch & Switching (W)
- 14th Oct - DSQS & DRUMS Guidance

NOV

- 11th Nov- PAs (AAFs) & VAT - Hosted by Dr Philip Koopowitz
- 18th Nov- NHSBSA Endorsing inc Referred Backs (W)
- 25th Nov- Controlled Drugs Part 1

DEC

- 2nd Dec- Endorsing for Dispensing Practices

> BOOK NOW



Delegate prices have been held at 2024 rates:

Members: £50+VAT pp/ps

Non-Members: £100+VAT pp/ps

W: webinar- Free members-only event

TIMES

Tutorials: 1pm-2pm

NHSBSA & Dispex Webinars (W): 12-1pm

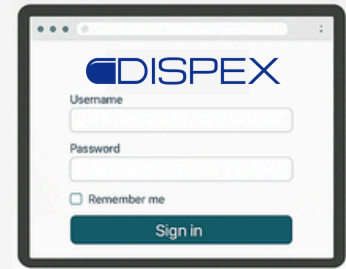


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PROFITABILITY TOOLS

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Dispex is a trusted and respected name among dispensing professionals, serving as a central hub for dispensing practices and recognised for consistently delivering expert guidance, practical resources and dedicated support. Through specialist training and profitability insights, we help our members enhance the efficiency, performance and profitability of their dispensary.



ONLINE PROFITABILITY AREA

Tables and reports to boost your dispensing profitability. Plus access to Dispex AI - supporting admin workload.



EDUCATION

Dispex is recognised as the UK's leading educational provider for dispensing training, offering both remote & in-person options.



PARTNERSHIP WITH e:CASS

Automate purchasing, compare pricing and get accurate insights. Plus, DISPEX TEMPLATES.
dispex.net/innovating-with-e-cass



WHATSAPP GROUP

Connect with peers and share knowledge in real-time with the Dispex community.



GUIDE & RESOURCE BOOKS

Access highly acclaimed guides, including Dispensary Management, Prescription Clerk's and Understanding the PCSE Online Drug Statements.



DEDICATED SUPPORT

From prescribing & dispensing queries to profitability management, expert help is only a phone call, email or a WhatsApp chat away.



MEMBER DISCOUNTS

Exclusive rates on products and services for members. Plus, free SOP templates and free bite-sized Drug Tariff training.

DISPEX ANSWERS

The experts at Dispex provide answers to the most common questions, quoting the relevant regulations.

dispex.net



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We scan and save our DRUM forms on our system; do we need to keep the original paper copies?

Dispex members can login **here** to find out the answer.

We will continue to add more questions and answers over time.

A



Ask the Experts

Don't forget Dispex members have access to our support helplines!



dispex.net



enquiries@dispex.net



01604 859000 (10am-12pm)



Dispex WhatsApp Group



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