



## Membership FULL Terms & Conditions OCTOBER 2025:

Membership of Dispex Ltd does not confer any rights regarding the affairs of Dispex Ltd. All correspondence must be in writing and sent to [accounts@dispex.net](mailto:accounts@dispex.net). Membership is restricted to Dispensing General Medical Practices. All membership is granted at the discretion of the current Administrator. All remittances should be made payable to Dispex Ltd and emailed to [accounts@dispex.net](mailto:accounts@dispex.net).

Initial membership and renewal membership will be deemed to be effective on the first day of the month of the receipt of payment.

Where renewal payment is received after the lapse date, membership renewal will be deemed to be effective on the first day of the month in which it was due. Where renewal membership is received prior to the lapse date, membership renewal will be deemed to be effective on the first day of the month immediately following the expiry of membership. Where membership has lapsed, no discounts will be applied for any activity following expiry of such membership. Where membership is lapsed and then renewed at a later point in time, discounts shall only apply from the newly applied renewal date.

Forwarding and completion of payment, for either initial or renewal membership, is deemed acceptance of these terms and conditions.

Access to the member pages will also be paused until a renewal payment has been made.

The membership records are held by Dispex Ltd, whose discretion regarding membership status is final.

**DIRECT DEBIT MEMBER** -Each membership is for a period of 12 months, whether on an annual Direct Debit or monthly Direct Debit. Cancellation of subscriptions requires a 3-month notice period and you will continue to be charged for the 3 months following your cancellation notice to Dispex. Members who cancel their subscription and who pay by annual Direct Debit will be reimbursed the remaining subscription minus 3 months' worth of subscriptions and a £35 plus VAT administration fee. If you cancel your Direct Debit with your own bank during the 12-month membership, you will be liable for 3 months subscriptions as well as a Dispex administration fee of £35 plus VAT. The Administrator has the authority to either suspend or expel members, without reason, by means of email to the last known record provided by the Member.

**BACS MEMBER**-Annual renewal cancellation of subscriptions requires a 3-month notice period before your renewal date. We do not offer a refund for mid-year cancellations for BACs customers.

Where the Administrator or Companies with which Dispex Ltd has agreements, have reasonable cause to believe that members are selling on to third parties, stock on which rebates or concessionary offers have been made available, Dispex Ltd or the Companies concerned have the absolute right to cause forfeiture of such deals, including the right to repayment of any

special terms or concessions. Members may not enter into any agreement or contract on behalf of the group as a whole or Dispex Ltd in particular. Forwarding of payment for either initial or renewal membership is deemed acceptance of these terms and conditions.

We reserve the right to increase the amount of your Direct Debit payment at the time of your annual renewal date. If we intend to change the payment amount, we will give you at least 10 working days' written notice via email, before the revised payment is collected. This advance notice will set out the new amount, the reason for the change, and the date from which it will apply. If you choose to cancel your membership either during the notice period or after the notice has taken effect, the three-month notice requirement and applicable administration fees will remain in force. All amounts payable during this period will be calculated at either the original or new membership rate.

**14 Day Cooling-off period (Form)** The below form is for use to cancel a membership agreement within the first 14 days from sign up without giving a reason.

Please send the below request form to [enquiries@dispex.net](mailto:enquiries@dispex.net) (within 14 days from sign up).

Dear Dispex I/We [\*] hereby give notice that I/we [\*] wish cancel our membership (Direct Debit) for the services administered by Dispex Ltd.

Signup date: \_\_\_\_\_

Name: \_\_\_\_\_

Surgery Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

[\*] Delete as appropriate



**Dispex Ltd**- 48 King St, King's Lynn, PE30 1HE

W: [dispex.net](http://dispex.net) | E: [accounts@dispex.net](mailto:accounts@dispex.net) | Facebook: [DispexLimited](https://www.facebook.com/DispexLimited) LinkedIn: [dispex-limited](https://www.linkedin.com/company/dispex-limited)

T: 01604 859000 Mon-Fri 10am-1pm Vat Registration No: 775 365 201 Company Registration No:  
420367