Dazette

YOUR MONTHLY DISPENSARY GAZETTE

News and Updates on Dispensing Doctor Issues







Dispex - Innovating with e-CASS

Editorial

Over the summer, the Gazette took a short pause, knowing many of our readers were on holiday or covering for colleagues. Now, we're back, better than ever, with fresh insights and details of our new partnership with Cambrian Alliance.

Countdown to Conference

With less than a month to go, we're looking forward to meeting many of our readers and WhatsApp community members in person at the DDA Conference. Be sure to stop by the Dispex stand to pick up your copy of the *Essential Dispensary Manager's Guide* along with the brand-new *Essential Guide for Prescription Clerks*-both available at special conference prices across both days.

- Dispensary Manager's Guide £45
- Prescription Clerks Guide £25
- Special Combo Deal both guides for just £60

Please note, only card payments can be accepted.

While visiting us, you can also register interest in the e-CASS cascade ordering system. Once registered, we'll connect you with the Cambrian Alliance team, who will be available to answer any questions in person. Thanks to this exclusive partnership, our members gain access to tailored buying templates within the e-CASS system, making it even easier to manage purchasing decisions, and enjoy clear, transparent pricing, all in one convenient platform.

On Wednesday, Ankit will deliver a must-attend session on tech in the dispensary. Gain insights into what's working, what's coming and how dispensaries can stay ahead.

And for those unable to join us at this year's event, a full summary will be included in the October Gazette, so you won't miss out on the key highlights.

Best Wishes,

Claudy Rodhouse

Dispex Design and Editorial Coordinator

The Dispensary Gazette

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cambrianalliance.co.uk

Dispex - Innovating with e-CASS







Dispex and Cascade Systems – Collaboration with Cambrian Alliance and the use of their ordering platform e-CASS

For a very long time Dispex has been looking to design the PERFECT medication ordering system. We set out with the following objectives:

- Ease of use by dispensers
- Brands go to the correct wholesaler
- Excellent choice, prices and comparison for generics
- Parallel Imports compared against discounted brand prices
- WYSIWYG What You See Is What You Get Net pricing

We had already been running the Spot Order Pad, but it has its limitations. After meeting with Cambrian Alliance and spending some time doing a deep dive into what their ordering platform e-CASS provides and what Dispex can add to enhance e-CASS's ordering system for dispensing doctors, we are pleased to announce Dispex's collaboration with e-CASS.

e-CASS already provides:

- Net Pricing on brands
- Great net pricing on generics
- Tariff and Clawback price visible
- Stock status across your wholesalers
- Ease of use for dispensers

Having seen first-hand how easy the e-CASS system is to use and how intuitive it is for dispensers to use without having to worry which wholesaler a product should be ordered from, we are confident that the switch to e-CASS can be dealt with painlessly.

Dispex has analysed practices' Gross Dispensing Profit (GDP) after switching to e-CASS and utilising the Profitability tools available on the Dispex website and have found a significant improvement in GDP one year on. By significant, we mean at least a 10% increase in profitability, sometimes much higher.

e-CASS provides comprehensive profitability analysis tools within their platform incorporating NHSBSA Reimbursement and Clawback. This can be summarised by supplier and product category, with a full list of all lines ordered via e-CASS so full in-depth analysis can be carried out.

Working with e-CASS, we have developed *Dispex Templates* for directing orders to the appropriate wholesaler. Not all wholesalers offer the same discount on the same product. Using the Dispex

Template, branded products will be automatically directed to either Alliance or AAH, depending upon which wholesaler it is best to use. Individual dispensaries can override the Dispex Templates.

There are some solus products which are much more profitable to order via PSUK and these products have been blocked from being ordered via e-CASS. Freestyle Libre has also been blocked so that dispensaries can benefit from the discount if ordered directly from Abbott.

The Dispex Templates will be updated monthly and automatically downloaded to each dispensary's e-CASS ordering system, unless opted out. This is available for **Dispex members only**.

Given PSUK does not issue a net price list for generics they have chosen not to engage with e-CASS and so we have created Dispex Templates for those PSUK members who wish to continue ordering their brands from PSUK, but have access to e-CASS's great generic prices (which are net – WYSIWYG). The Dispex Templates for PSUK users have been set to block e-CASS from ordering the PSUK brands that offer discount, and cascade the remaining brands to either Alliance or AAH (depending upon which the dispensary chooses as their second line).

Cambrian Alliance/e-CASS negotiate prices from wholesalers on behalf of 1,200 Dispensing Doctors and Independent Pharmacies across the UK. Dispex has compared the generic prices offered via e-CASS against the main full-line and short-line wholesaler offerings (including their loyalty and membership

bonuses) and found that taking advantage of these prices alongside using e-CASS to ensure you always make the right purchasing decision across your wholesalers will significantly improve your purchasing margin.

e-CASS offers access to generics from AAH, Alliance Healthcare, B&S (Colorama), Bestway, Clarity, OTC Direct, Ethigen, Trident, Actavis, and TEVA. Dispensaries can sign up to as many or as few as they wish. Some of the generics suppliers have minimum order thresholds for free delivery and the e-CASS team will inform dispensaries who sign up.

In addition to the great generic prices, and the cascading of brands to the most appropriate wholesaler, e-CASS also offers Brand Deals from Cipla, Gedeon Richter, Leo, NAPP and Orion. These deals are in addition to any discounts you already receive from your full-line wholesaler either via Qualifying Ethical/Eligible Medical status, Reduced Wholesaler Discounts and Manufacturers Discount Scheme (MDS). Some of the deals will offer a Forced Switch to that manufacturer's brand when a generic is ordered. Some of the Brand Deals offer the opportunity to select which products dispensaries may wish to switch, whilst some are an all or nothing switch across their range. Dispex has analysed the e-CASS Brand deals and made suggestions as to which ones should be signed up to – these suggestions will be downloaded for Dispex member practices alongside the Dispex Templates. Dispensaries can opt in or out as they see fit.

To benefit from the e-CASS-Dispex collaboration, existing e-CASS users who are already Dispex members need to notify Cambrian Alliance/e-CASS as well as Dispex, so that the appropriate Dispex Templates can be downloaded, if requested. e-CASS users who are not Dispex members will need to sign **up** to Dispex in order to benefit from the Dispex Templates.

Both Dispex members and non-members who wish to explore signing up to e-CASS, can register by sending their practice details, first and second line wholesalers to enquiries@dispex.net. Dispex members can access e-CASS with all the added Dispex benefits as part of their membership. If you are not yet a Dispex member, now is the perfect time to join and start enjoying these advantages.













FREE WEBINAR

Dispex and e-CASS: **Driving Profitability Together**



- Wednesday 22nd October
- 1-2pm
- BOOK NOW >>



Dispex - Innovating with e-CASS



The Definitive Guide to Inclisiran Dispensing

Inclisiran (Levqvio) is one of the drugs listed in Part VIIIC of the Drug Tariff - Arrangements of Payment for Products Supplied Free of Charge or Products with a Nominal Price (England). These products are available from a manufacturer or supplier at a nominal price that is significantly below the NHS list price for the product because of a commercial arrangement between NHS England and the manufacturer or supplier of the product.

The negotiated reimbursement price is £60.00, and there is no Discount Abatement (Clawback).

As it is a PA, you will also get the VAT Equivalent on $\pounds 60.00 = \pounds 12.00$. Thus, your total reimbursement will be $\pounds 72.00$.

Novartis supply Inclisiran via AAH only and it does not count towards a low-cost surcharge. Novartis (via AAH) are charging pharmacies and dispensaries £45.00 plus VAT. If the Inclisiran is administered at your practice, then you cannot claim the VAT back from HMRC.

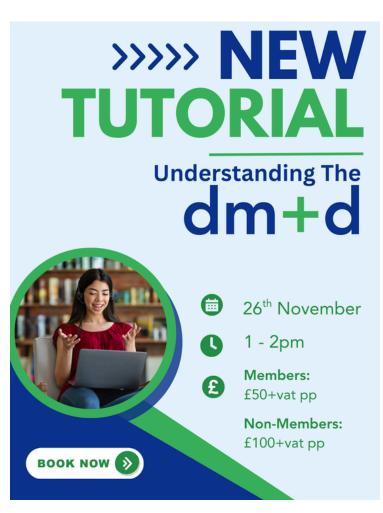
Your total cost will be £45.00 plus £9.00 (VAT) = £54.00.

You will make a profit of £18.00.

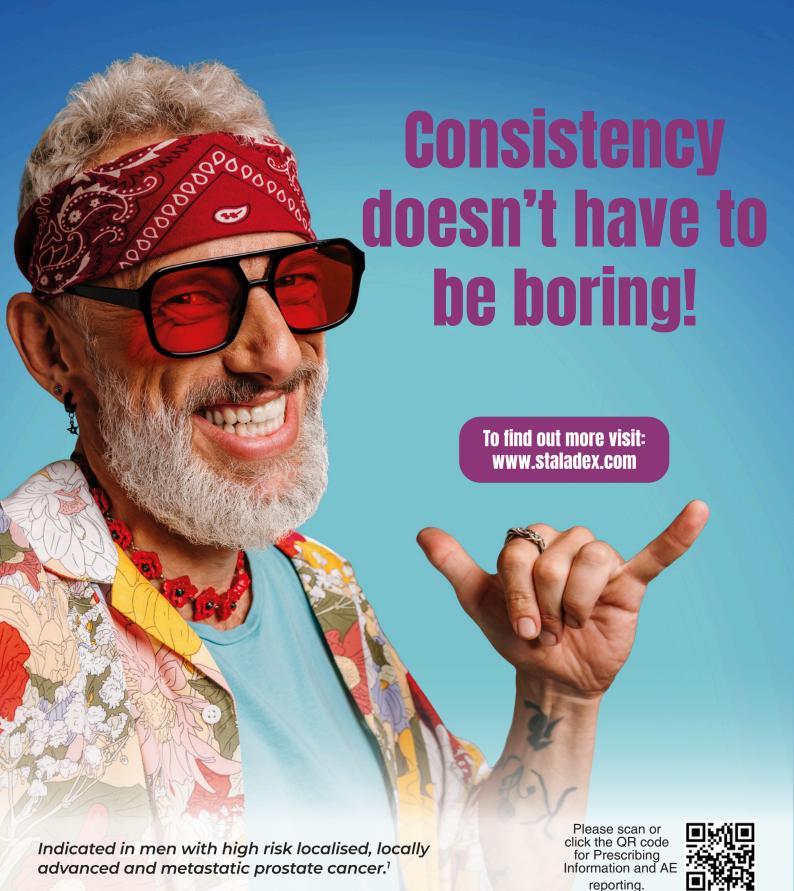
This is applicable to both dispensing and nondispensing practices.

Some of you may have noticed on ePACT data that clawback had been applied – this was because NHSE failed to notify NHSBSA that Inclisiran has become

the first product for dispensing doctors that will not have clawback applied. NHSBSA are now aware and will be correcting reimbursement and giving practices that have dispensed Inclisiran up to now, the clawback (£6.71 per pack) as well as the additional VAT that should have been paid (£1.34 per pack). Moving forward NHSBSA will ensure that all doctors that dispense Inclisiran will receive the full £60.00 as well as the VAT Equivalent of £12.00.







Always consult the SmPC before prescribing.

NBERS ON



JOIN HERE



Join the Dispex Discussion Group and gain instant access to the latest dispensing solutions, peer insights, and expert guidance every single day. Here's a taste of the hot topics our members are tackling together:

1. Maximising Profitability in a Changing Market

Stay ahead of the curve with live updates on Drug Tariff changes, price concessions, and the most profitable switches-like the latest on Staladex, Epiduo, and hayfever treatments. Members share real-time tips to ensure your dispensary never misses a beat or a margin.

2. Practical Problem-Solving. From VAT to Script Endorsements

Get instant answers to complex questions on VAT, personally administered items, and script endorsements. Whether it's handling PAs, navigating NHSBSA "wrong group" movements, or claiming for missed scripts, our expert panel and community will help you avoid costly mistakes and streamline your workflow.

3. Peer-Reviewed Audit Ideas and Compliance Tips

Looking for quick wins on DSQS audits or DRUM topics? Members share audit templates, compliance shortcuts, and creative ideas-like "open the bag" audits and patient safety initiatives that save time and tick all the right boxes for CQC and ICBs.

4. Dispensing System Hacks and Supplier Comparisons

Confused by generics pricing or which supplier offers the best deal? Our group compares platforms like PSUK Golden Tote, Lexon, and Cambrian e-Cass, sharing insider knowledge on rebates, stock management, and order pad tricks to keep your dispensary running efficiently and profitably.

5. Community Support-No Question Too Small

Whether you're a new manager or a seasoned pro, you'll find mentorship, encouragement, and practical advice from peers who've been there. From setting up electronic CD registers to managing temperature spikes in the dispensary, our group is your go-to for real-world solutions and reassurance. Ready to join the conversation?

Unlock these member-only insights and much more, join Dispex today and transform how your practice dispenses, manages, and profits.

Stay Informed with the Dispex WhatsApp Support Group!

Here's what you need to know:

- **✓** Members' only space
- Office hours only Dispex chats and responses are kept within business hours (8:30 am and 6:00 pm), Monday to Friday. We ask users to do the same! No late-night disruptions!
- No message overload we will only send important alerts a few times a week.
- **Profitability updates** we'll share key insights to help boost your dispensary's financial viability.
- In it together- your experiences are invaluable, so please feel free to share your insights!



MENTORSHIP FOR

Dispensary Managers

REMOTE 1:1 WORKSHOPS



Step into Dispensary Management with confidence, empowered by personalised guidance.

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Workshop Series Overview HERE



Your go-to guide for excellence in prescription processing

In the fast-paced environment of a dispensing practice, the vital role of a Prescription Clerk is often under-recognised, yet it is essential to the safe, and efficient operation of repeat prescribing in primary care. As the crucial link between patients, GPs, pharmacists, and dispensaries, Prescription Clerks ensure accuracy and continuity in medicine management.

At Dispex, we're proud to support this critical role by providing high-quality resources that promote confidence, consistency, and best practice, empowering clerks to thrive while ensuring excellent patient care across the UK.

Why This Guide Matters

Prescription Clerks are the frontline guardians of prescription safety and administrative accuracy. This guide equips them with the practical knowledge and tools needed to perform their role with confidence and excellence in both patient-facing and technical aspects of the job.

Inside you'll find:

- Clear, step-by-step breakdowns of the whole prescription processes.
- Practical guidance on regulatory frameworks including GDPR, MHRA, CQC & more.
- Strategies for managing high-pressure situations, such as drug shortages, urgent requests, discharge amendments.
- Real-world examples of good practice and common pitfalls to avoid.

Across 21 practical and easy-to-digest chapters, the guide covers:

- Key responsibilities, skills, and legal frameworks for the Prescription Clerk role.
- A structured overview of the BNF, including drug categories, medicinal forms, and dosage instructions.
- How to spot therapeutic duplications, identify potential side effects, and avoid harmful interactions.
- Best practice for managing repeat prescriptions,
 SOPs, drug monitoring, and medicine synchronisation.
- Confidently handling EPS, eRD, care home coordination, compliance aids, and communication with pharmacies and prescribers.
- Critical thinking for dealing with hospital discharge changes, emergency scripts, MHRA alerts, and manufacturer supply issues.

This guide has been authored and edited by Dr Philip Koopowitz, in collaboration with Kirstye Todd, Dispex Tutor. This guide reflects Dispex's long-standing commitment to excellence in primary care education and support.

A5 GUIDE PRICE

Members £29.99 inc vat Non-members £49.99 inc vat Plus, P&P +vat

To order, email sales@dispex.net, with your finance email & invoice address. We will then raise an invoice at the appropriate rate. Once the invoice has been settled the guide will be dispatched.

Sep /9



Confused by PAs?

We receive daily queries about personally administered items (PAs) and that's no surprise given how complex the topic can be. Have you ever asked yourself any of the following questions and found you weren't entirely sure of the answers?

Members can login to the members area of the website to find the answers. Looking for a more comprehensive dive into PAs and VAT, then join Dr Philip Koopowitz, for our tutorial on the 8th October at 1pm!

Question

Our salaried GP performs ENT procedures and has requested silver nitrate sticks for cautery. Please can you confirm if these are reimbursable per procedure?

Question

Can sharps bins be claimed as a PA?

Question

Are we able to prescribe a roll of Scanpor Tape? If so, can we keep the tape on-site and used for other tests? Or does it become the patient's property?

Question

We have Peristeen Plus prescribed for a patient and I assumed we should charge for the prescription! However, the patient insists that their previous practice never charged them- are we correct?

Question

My colleague mentioned that at her previous surgery, they used to claim B12 on the FP34D, as it was more profitable for them. However, as far as I'm aware, B12 isn't listed as one of the injections eligible for claiming on the FP34D- is that correct?

Question

With no discount on Mounjaro, and prices now roughly double the Drug Tariff and DM&D should we be dispensing this?

Question

Are steri-strips classed as a PA item?

PAs and VAT



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An easy-to-understand guide

Presented by Dr Philip Koopowitz

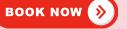




1-2pm



Members: £50+vat pp Non-Members: £100+vat pp





CDISPEXCD



Easy to use

There is nothing to install as DispexCD runs on your computer's existing internet browser. Allowing you to save space and eliminate the need for paper CD registers.



Safe & Secure

DispexCD is a cloud based technology. The data is encrypted whilst sent, and is encrypted at rest in the database.



Support

We'll be here to support you both during the setup process and beyond.

> **FREE WEBINARS** dispex.net/training

FREE account for members

DispexCD helps to eliminate calculation errors and misread handwriting, therefore dispensaries using the platform have fewer discrepancies and errors - saving valuable time. Legally compliant & supports NICE best practice.





SPARES

The CL08's ARE BACK!!



MEMBERS DISCOUNTS

Back by Popular Demand

We're thrilled to share some great news with our dispensary community, the Dispex-branded CL08 tray system is officially back in stock!

Why Choose the CL08 Tray System?

This popular tray system became a favourite among our members for years, and for good reason. Instead of the usual plastic lid found on many trays, the CL08 uses a thicker cardboard lid, significantly cutting down on single-use plastic. This small but impactful change contributes to more sustainable dispensing practices - something many of our members have told us is becoming increasingly important in their daily operations. Add to that its stackable construction and sturdy build, and it's easy to see why this tray system continues to be in high demand.

Exclusive Offer for Dispex Members

We're delighted to now offer Dispex members exclusive discounts on CL08 trays, and all other trays thanks to our new direct partnership with Omnicell.

Not a member yet? No worries! You can still order the CL08 trays at standard pricing. However, joining Dispex gives you access to a whole host of benefits, including:

- Member discounts on dispensary supplies and training
- Access to our profitability tools
- Invitations to our exclusive WhatsApp group for realtime support and networking with peers & Dispex.

Identifying Medication Non-Compliance in Patients

Non-compliance with prescribed medication can impact both the safety and effectiveness of treatment. It is essential that dispensary teams and GPs remain alert to signs of non-compliance and take appropriate steps when concerns arise.

Monitored dosage systems are used to support patients who have been assessed by an Authorised Health Care Professional and have been identified to have practical problems in managing their medicines under

The Equality Act 2010, the authorised Health Professional must assess what level of compliance support is required.

The Role of DRUMs

A Dispensing Review of Use of Medication (DRUM) is one of the key tools used to monitor patient compliance.

DRUMs help to:

- Confirm patient agreement and compliance with their prescribed medicines.
- Identify any issues or challenges the patient may be experiencing.
- Promote quality and safety in the dispensing process.

If you are new to DRUMs, be sure to access our DRUMs tutorial for full guidance.

Who Can Identify Non-Compliance?

- Doctors
- Trained and authorised dispensary staff (e.g. Dispensers).

When to Refer a Patient for Clinical Assessment?

Referral to a prescriber is recommended if any of the following signs or concerns are observed:

- · Forgetfulness or missed doses
- · Medical conditions such as:
 - Parkinson's disease
 - o Alzheimer's disease
- Physical or cognitive difficulties that impact medication handling or understanding.
- Safety risks, such as over-ordering that may pose a danger to the patient or others in the home.
- Complex medication regimens, including multiple medications or complicated schedules.
- · Consideration for 7-day prescribing.

For further guidance, please click here.



KIRSTYE **TODD**

Dispex Consultant

Dispensary Manager's Guide

Written by Kirstye, an experienced GPHC registered Dispensary Manager and Dispex Consultant, who brings real-world experience to the table!

Kirstye also delivers our Mentorship for Dispensary Managers Programme, lunchtime tutorials and on-site sessions, ensuring dispensing teams benefit from a consistent, high-quality teaching style. With a wide range of educational opportunities available, we empower teams to stay confident and compliant.

FIND OUT MORE

- dispex.net/members-offers
- training@dispex.net
- **(** 01604 859000 (10am-12pm)

The Essential Dispensary Manager's Guide

The Guide _____

The Essential Dispensary Manager's Guide is your comprehensive resource for mastering the art of dispensary management. Drawing on years of industry expertise and practical experience, this guide provides you with the tools and knowledge to enhance efficiency, profitability, and customer satisfaction in your dispensary.

Discover strategies for effective inventory management, learn best practices, and explore ways to navigate the complexities of the drug tariff system. Whether you're a seasoned manager or new to the role, this guide offers valuable insights to help you optimise operations and deliver exceptional service to your patients.

Printed

The printed guide is a high-quality resource and can serve as a trusted reference for team members. With a physical copy in hand, you'll have instant access to indispensable insights-whether you're on the dispensary floor, leading a team meeting, or planning for the future. The printed guide is fully customisable, *mark it, tab it*, and tailor it to your needs for quick and efficient access to critical sections.

Members Price £49.99 Non-members it's £69.99 inc vat. With free delivery included for all. For order T&Cs please click here.

Online

Members can enjoy complimentary access to the online edition absolutely free, simply click **here**.

Order

To order, email **sales@dispex.net**, with your finance email and invoice address. We will then raise an invoice at the appropriate ate. Once the invoice has been settled the guide will be dispatched.

A must-read for any dispensary manager looking to excel. Packed with actionable advice and realworld examples.



Dispensaries have several legal responsibilities when disposing of controlled drugs, all aimed at ensuring regulatory compliance and preventing misuse. Below are the key obligations:

Legal Obligations for CD Disposal

- Denaturing: Controlled drugs must be denatured before disposal to render them irretrievable. This step ensures the drugs cannot be reused, recovered, or misused.
- Witnessing: The destruction of Schedule 2 controlled drugs must be witnessed by an authorised person, as required under Regulation 27 of the Misuse of Drugs Regulations 2001. (This does not apply to CDs that have already been dispensed and returned). View the Regulation here.

A witness could be:

- A person appointed by NHS England (e.g. a CD Accountable Officer representative)
- A police officer or inspector from the Care Quality Commission (CQC)

Other CDs (Schedules 3–5) do not require witnessing, but must still be denatured and recorded.

Record Keeping: Detailed records must be maintained, including:

- o Drug name, strength, and form
- o Quantity destroyed
- o Date of destruction
- Signatures of both the person destroying the drug and the witness

How to Denature Controlled Drugs

Denaturing is a critical step in the disposal process. Here's how dispensaries typically carry out this process:

 Use of Denaturing Kits: The most effective and widely recommended method is to use pre-packaged denaturing kits. Dispex offers a range of kits in various sizes tailored to different disposal needs. Member pricing applies.

Standard Denaturing Procedure:

- 1. **Preparation:** Identify and gather the CDs requiring disposal and select the appropriate size denaturing kit.
- 2. Add Drugs to Kit: Place the CDs into the kit, following the manufacturer's instructions.
- Add Water (if required): Some kits may require the addition of water to activate the denaturing agent-follow specific product instructions.
- 4. **Seal and Shake:** Securely seal the kit and shake it to ensure complete mixing of the drugs with the agent.
- 5. **Leave to Set:** Allow the mixture to sit for the recommended time to ensure full denaturing.

Documentation: Record all relevant information, including:

- Date of denaturing
- o Drugs involved
- Signatures of the person responsible and any witnesses

Final Disposal: Once fully denatured, dispose of the kit in accordance with local waste disposal regulations.

Why Use Denaturing Kits via Dispex?

Dispex supplied denaturing kits offer several practical benefits for the safe disposal of CDs:

- Regulatory Compliance: Kits meet the requirements of the Misuse of Drugs Regulations, eliminating the need for a waste processing licence.
- **Convenience:** Available in multiple sizes (250ml, 1L, and 2L jars) allowing flexibility to match your disposal volume.
- **Safety:** Kits safely render CDs irretrievable, reducing risks of diversion or accidental exposure.
- Cost-Effective: For Dispex members, prices start at £9.28 + VAT, offering an affordable solution for compliant CD disposal.

For further guidance, training resources and to purchase denaturing kits, please visit the **Dispex website** or contact us at **sales@dispex.net**



SEPTEMBER

9th Sep- NHSBSA & Dispex Endorsing inc Referred Backs (W*)

17th Sep- Controlled Drugs Part 2

OCTOBER

7th Oct- NHSBSA & Dispex Batch & Switching (W*) 8th Oct- PAs and VAT - An easy-to-understand guide

15th Oct- DSQS Guidance

22th Oct- Dispex and e-CASS: Driving Profitability Together (W)

NOVEMBER

5th Nov- Endorsing for Dispensing Practices

11th Nov- NHSBSA Endorsing inc Referred Backs (W)*

26th Nov- Understanding The dm+d

DECEMBER

3rd Dec-Controlled Drugs Part 1



Tutorials: 1pm-2pm

NHSBSA & Dispex Webinars: 12-1pm

Dispex & e-CASS: 1-2pm

Delegate Prices:

Members: £50+vat pp/ps

Non Members: £100+vat pp/ps

W*: webinar- Free members' only event

W* webinar- Free for all



WE'RE HIRING

We're seeking an experienced **Dispensing** Lead to join our team.





We're looking for an experienced and friendly Lead Dispenser or Dispensary Manager who is confident delivering training sessions to small groups via Microsoft Teams. Join us in delivering high-quality, dispensary training to practice teams across the country.

If you're passionate about dispensing and love helping others, we'd love to hear from you!

BECOME A DISPEX TUTOR!



Making Tax Digital for Income Tax

HMRC are introducing a new regime calledMaking Tax Digital for Income Tax (MTDfIT) from April 2026.

What is Making Tax Digital for Income Tax?

If you're an unincorporated sole trader or landlord with a combined turnover of £50,000 or more, you'll need to supply records to HMRC on a quarterly basis using an HMRC approved software solution. You'll still only need to pay your tax once or twice a year, as per your current schedule.

From April 2027, the MTDfIT regime will be extended to include unincorporated sole traders or landlords with a turnover of £30,000 or more.

Making tax digital for income tax does not yet apply to income from a trading partnership. Therefore, GPs operating in a partnership will not yet be required to use making tax digital for income tax. Partnerships are expected to fall into the regime but the date to comply is not yet confirmed.

What will change under MTDfIT?

1. Quarterly submissions

The first change that is on the way is that income records will need to be submitted quarterly instead of just once per year. From April 2026, the deadlines for the quarterly submissions will be as follows:

7th August 7th November 7th February 7th May

At the end of the tax year, you will need to submit a final tax declaration by 31 January following the end of the tax year.

At this point any adjustments can be made to your records. This final tax declaration will replace your current annual self-assessment tax return. As with the existing system, you will only need to pay your tax once or twice a year, as per your current schedule.

You must submit using an HMRC compatible software.

The second key change is that from April 2026, if you fall within the MTDfIT regime, you will only be allowed to submit your tax information to HMRC using one of their approved software packages.

How do I know if I need to start making quarterly digital submissions to HMRC?

If you are an unincorporated sole trader or landlord and your 2024-2025 self-assessment tax return (submitted by 31 January 2026) reported qualifying turnover of more than £50,000, HMRC will contact you by letter to confirm that you must start using MTDfIT from 6 April 2026.

If your combined turnover from property and/or self-employment is less than £50,000, you will not be affected by the changes. However, it's important to remember that all unincorporated sole traders and landlords whose combined turnover is more than £30,000 will be required to comply with the changes from April 2027.

You can check if you qualify for MTDfIT through HMRC's checker tool. HMRC may also send you a 'pre-mandation' letter from April 2025 if they believe you could be within MTDfIT.

For more information please contact:

Juliette Smith

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Louise Barter

T: +44 (0)1473 320 847 M: +44 (0)7583 002 028 E: louise.barter@bdo.co.uk

What happens if I don't comply with MTDfIT changes?

These changes are mandatory and if you are required to complete quarterly filings, you will no longer be able to file your tax return information using the annual alternative method.

HMRC will use a points system for those who don't comply with the new regime. Once a certain number of points have been applied to your account, you'll receive an automatic fine of £200. Points will be given for late payments as well as late submissions. Any points you accrue will be valid for two years and will then be removed from your account. If you receive a fine, HMRC requires a 12-month period of full compliance before the points are removed. There will also be a one-off fine given to those who fail to use compatible software to file their returns.

How we can help

We do not expect to take on new clients specifically for MTDfIT services, but if you are interested in our broader <u>private</u> <u>wealth services</u>, please contact us to discuss how we can help.

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We have a script with the main bodies saying 'Flavour not specified' - should we cross through this or leave as it says 'Assorted flavours? Also, what is the maximum number of fees can we claim?

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