



DISPEX

Our focus on training, profitability, information and dispensing supplies enables our members to significantly enhance the efficiency and profitability of their dispensaries.



Join The Dispex Community!

By opting for an annual direct debit, you'll enjoy 2 months free, at a total of £350+VAT (for 12 months). If you prefer, there's also a monthly payment option available at £35+VAT per month. Should you wish to join, please contact the office by email: sales@dispex.net



DISPEX

UNIQUE

Guided by two highly experienced dispensing doctors, Dispex offers a unique advantage in meeting the specific needs of dispensing practices. Their leadership brings a deep understanding of the complexities and intricacies involved in the daily running of a dispensing practice.



[DISPEX.NET](https://www.dispex.net)

TRUSTED

We are recognised and trusted amongst dispensing professionals for the quality of our content. We strive to protect our reputation by careful selection of articles and advertising content.

INFLUENTIAL

As a fully independent organisation, we only select and highlight offerings that benefit dispensing practices, while still prioritising patient care.

LEADERS

Dispex serves as a central hub for dispensing practices, offering a wealth of industry specific knowledge and expertise. Our longstanding reputation for delivering high quality, relevant content ensures that we are classed as leaders for dispensing doctor practices.



Join The Dispex Community

[JOIN NOW](https://www.dispex.net)

Digital Profitability Tools

LOGIN



Login regularly

At Dispex, we pride ourselves in the quality and quantity of data we provide to dispensing doctor practices, helping to enhance the profitability of your dispensary. All the relevant data can be found on the **Dispex website**.

↳ ****New Resource** Dispensary Friendly Formularies!**

We are now publishing Dispensary Friendly formularies for various conditions. Each clinical condition will have three separate formularies, one tailored for each of the main wholesalers, enabling practices to secure the best discount available from their primary supplier. Not all wholesalers offer discounts on all manufacturers' products, and not all manufacturers provide discounts across their range. We've streamlined the data, providing an easy-to-use, one-page formulary to assist in determining whether to prescribe by brand or generically. If prescribing generically, the formulary will highlight the most cost-effective option, whether it's a particular brand, a generic, or a branded generic. Clinical conditions should always dictate prescribing decisions, but where equivalent medications are available, practices should consider the most cost-effective option to dispense for their patients' benefit.

↳ ****New Resource** Nudge your success with optimised prescribing**

We know that one of the biggest obstacles for clinicians prescribing from a dispensary-friendly formulary is a lack of knowledge and not being able to remember the nuances of whether to prescribe generically or by brand, and if by brand, which particular brand.

We have developed a Dispex Nudger which is a pop-up that highlights to the prescriber when they should be considering prescribing a more dispensary-friendly alternative. Members will need to login to view the links and video. We have published an easy-to-follow **video** to allow you to set this up in your EMIS system and will be doing the same for SystmOne. The Dispex Nudger needs to be set up in conjunction with our Brand Comparisons.

- NEW Dispex Nudger
- Dispensary Friendly Formularies
- Generics Costing More Than Tariff
- Brand Comparisons
- Benchmarking Resource
- Drug Updates



Digital Profitability Tools

[LOGIN](#)

Generics Costing More Than Tariff

In order to reduce losses on the Generics Costing More Than Tariff, dispensers can change the script to a generic brand or generic manufacturer (the doctor needs to initial the change). Watch our video on how to utilise the tool.....



Brand Comparison Pages

Our Brand Comparison pages were developed by Dr Koopowitz, and provide an invaluable tool for your medication ordering and decision making. Watch our video on how to utilise the tool.....



Update Pages

Members' also have access to our update pages; Concession Prices, Drug Supply, Category M and Drug Tariff updates. Watch our video on how to utilise the tool.....





The Electronic CD Register FREE FOR MEMBERS



Members are entitled to one FREE DispexCD account! Simple to set up, straightforward to use and adjustable to fit your existing workflows. DispexCD helps to eliminate calculation errors and misread handwriting, therefore dispensaries using the platform have fewer discrepancies and errors - saving valuable time.

Please read through our **New User Guide** and **FAQs** document. We also provide users with online **SOPs** and phone support. Finally, please take a moment to view the **terms and conditions** for DispexCD. PLEASE NOTE: During the initial **registration** you must use a generic dispensary/practice email address, you add ALL users afterwards!



HAPPY CUSTOMERS

"We've been using DispexCD for several months' now, we'll never go back to paper. Shouldn't have waited so long to go electronic".
DISPENSARY MANAGER IN LINCOLN

"The registers have been a great success with the staff".
PRACTICE MANAGER IN NORFOLK

"We've started using the electronic CD register. Can't believe it's that easy- thank you so much".
DISPENSER IN KETTERING

"We had our CQC inspection today, the inspector was impressed that we have moved over to the Dispex online registers".
DISPENSARY MANAGER IN KENT

MENTORSHIP FOR

Dispensary Managers

REMOTE 1:1 WORKSHOPS



Step into Dispensary
Management with confidence,
empowered by
personalised guidance.

[CLICK HERE FOR DETAILS](#)



training@dispex.net



The first Certificate in Dispensary Management in the UK



THE DISPENSARY MANAGER'S GUIDE

“Your Dispensary’s
New Best Friend”

SECOND PRINT RUN

Your Dispensary’s New Best Friend

The Essential Guide for Dispensary Managers is an invaluable resource for anyone involved in managing a dispensary. Written by Kirstye, an experienced GPhc Dispensary Manager and Dispex Consultant, who brings real-world experience to the table!

Essential Knowledge at Your Fingertips

The printed guide is a high-quality resource and can serve as a trusted reference for team members. With a physical copy in hand, you’ll have instant access to indispensable insights-whether you’re on the dispensary floor, leading a team meeting, or planning for the future. The printed guide is customisable, **mark it, tab it**, and tailor it to your needs for quick and efficient access to critical sections.

Key Features:

- **Practical and Relevant Content:** with actionable advice, strategies, case studies and tailored insights for real-world application, makes this book so highly practical.
- **Comprehensive Coverage:** whether you're looking to improve your stock control processes, streamline prescription handling or optimise business profitability, this guide provides the tools and knowledge needed to succeed.
- **Focus on Compliance and Safety:** in a highly regulated field, the chapters on regulatory compliance, record-keeping, and safety protocols stand out for their depth and clarity.

- **Operational Excellence:** by covering operational efficiencies, such as team management, repeat dispensing, and dispensary opening and closing procedures, the guide ensures that even routine tasks are optimised.
- **Must-have resource:** for both newer managers seeking foundational knowledge and seasoned professionals refining their approach, this guide offers something for everyone.

We’re thrilled to announce the arrival of the second print run! This updated edition now includes dedicated Scottish and Welsh chapters, making it even more comprehensive for our Scottish and Welsh practices.

Already own a copy? Don’t worry- your guide remains as relevant as ever! Apart from the addition of these new chapters, only minor tweaks have been made, so your investment is still up-to-date.

How to get my printed copy?

Members can purchase the printed guide for just **£49.99**, with **free delivery included**, non-members it’s £69.99. Join the growing community of dispensary professionals and experience the new gold standard in dispensary management!



The logo for DISPEX, featuring a stylized white icon of a pill or capsule to the left of the word "DISPEX" in a bold, white, sans-serif font.

BITE-SIZED

EDUCATIONAL VIDEOS



FREE TRAINING

MEMBERS ONLY

**THE
DRUG
TARIFF.**

DISPEX.NET

Members

CLICK HERE



DISPEX AI

Dispex Launches Dispex AI

Your Dispensing- Friendly Chatbot

Dispex is excited to unveil its latest innovation, Dispex AI, an intelligent and user-friendly chatbot designed to assist dispensing teams with all their queries. From complex dispensing scenarios to compliance with regulations, Dispex AI is here to streamline the process and enhance efficiency for its users.

Unlock the Full Potential of Dispex AI

In the upcoming editions of the Dispex Gazette, we will explore specific use cases of Dispex AI, demonstrating how the tool can be applied in various scenarios to optimize dispensing processes. We will also provide tips and best practices to help members maximize the benefits of the new service.

Your Go-To Solution for Dispensing Queries

Whether you need help drafting a Dispensing Services Quality Scheme (DSQS) document, guidance on constructing a dispensing-friendly audit, or have technical questions on dispensing and endorsing procedures, Dispex AI is ready to provide precise and reliable answers. The chatbot is designed to handle a broad spectrum of dispensing-related inquiries, making it an invaluable tool for practices.

Get Started Today

Dispex members can access Dispex AI immediately by heading to the **Dispex website**. Simply login, and you're ready to start exploring the full range of capabilities this cutting-edge tool offers.



dispex.net



enquiries@dispex.net

Dispex's Guide to Understanding your PCSE Drug Statement

Exclusive members' resource



dispex.net | sales@dispex.net

CLICK HERE



[Guidance](#) [Profitability](#) [Education](#) [Dispensary Supplies](#) [Resources](#)



DISPEXCD
Electronic Register

Controlled Drug Management



**SAVE
£25+VAT**

on every
delegate
tutorial place

£100+vat per
non-member
2025

Live Tutorials

Our one hour tutorials are conveniently scheduled over the lunchtime period. Led by an experienced and friendly tutor.

**SAVE
50%**

on every
bespoke
dispensary
course

Online Learner-led

Our platform provides flexible online learning, allowing you to complete any course in your own time and at your own pace.

**SAVE**

contact the
office for details

Geographical
restrictions
apply

On-site Training Full & Half Days!

We customise each face-to-face training session exclusively for each dispensary. On-site training allows full interaction between your team and our tutor.

**FREE**

Online

FREE Bite-Sized Educational Videos

Our first series of six Bite-sized videos will help you gain a clear understanding of the Drug Tariff. Each video takes around 5 minutes to watch.

**FREE**

Published in
the Dispex
Gazette

FREE CPD Educational Resources

Concise educational modules that outline and reinforce best practices. Offering a quick and easy way to enhance your knowledge.

**SAVE**

contact the
office for
details

Geographical
restrictions
apply

DPR Full Day!

Our Dispensary Management Profitability Reviews involves a thorough on-site review of your dispensary by an experienced Consultant. We help to identify any causes for profit loss & opportunities for increased profitability. A final written report summarising the outcomes is produced following the visit.

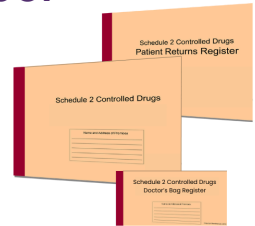


Other Member Benefits

→ Discount on De-naturing Kits.



→ Discount on paper CD Registers.



→ Discount on Owing Books.



→ FREE Next day delivery on main MDS trays orders.



→ FREE: NHSBSA & Dispex and DispexCD webinars

→ Access to our Informatics pages

→ Ad-hoc free webinars and guidance

→ Downloadable SOPs Library

- Dispensary Friendly Formularies
- Generics Costing More Than Tariff
- Brand Comparisons
- Benchmarking Resource
- Drug Updates





Stay Connected



Dispex Mailing Service

The Dispex Gazette is a dedicated newsletter tailored for professionals within dispensing practices. Stay informed by exploring the Gazette for the latest news updates, profitability reviews, and upcoming events. To subscribe to our mailing please scan the QR code.



Ask the Experts

Members have confidence knowing that help is just a phone call or email away! Another key advantage of being a Dispex member is the ability to tap into a network of support helplines. Whether you have questions about prescribing or dispensing, regulatory compliance or you need assistance with profitability management, Dispex helplines are there to provide timely and accurate information. Please send your query to enquiries@dispex.net



Socials

Stay current with the most recent dispensing and Dispex updates in between the Gazette and mid-month mailings by connecting with us by following our **Facebook** and **LinkedIn** profiles, or simply keep an eye on our **news blog**.



dispex.net/news



[DispexLtd](https://www.facebook.com/DispexLtd)



[dispex-limited](https://www.linkedin.com/company/dispex-limited)