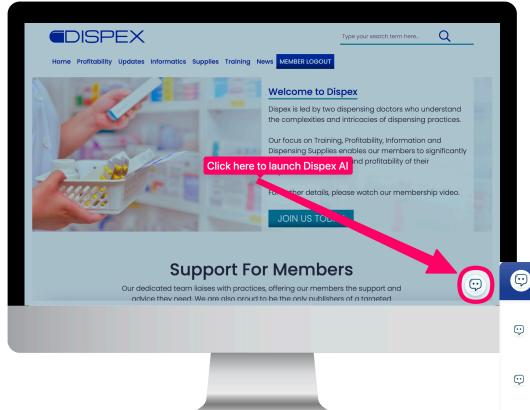


### **Getting Started with Dispex Al**

To begin, visit **Dispex.net** and log in using your member credentials. Once logged in, the Dispex AI chatbot will be at your service, ready to answer your queries or guide you through processes. Customised for dispensing practices, it's preloaded with relevant information, including FAQs, compliance guidance, and links to essential resources. Simply click on the arrow on the bottom right hand of the screen to start it up!



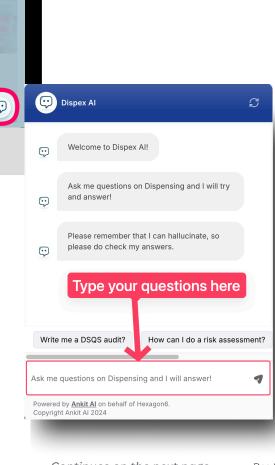
### **Basics - How to Use a Chatbot with Natural Language**

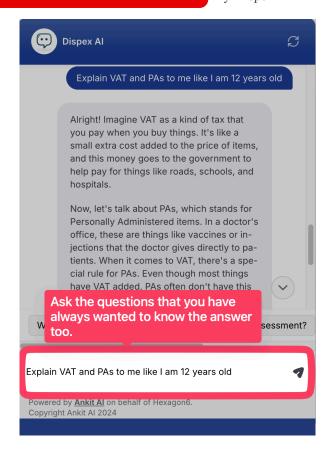
Using Dispex AI is simple, just type your question or request as you would when speaking to a colleague. For example:

"What are the steps for completing a DSQS audit?"

"How many DRUMs do I need to complete?"

The chatbot understands natural language, so there's no need for complicated commands. Clear and concise queries will yield the best results. If the chatbot needs clarification, it will prompt you with follow-up questions to ensure you get the most accurate response.





# Ask Questions to Understand the Dispensing Process

Dispex AI can help you gain deeper insights into the dispensing process. Use it to explore:

- How to optimise stock management for highdemand medications.
- Guidelines for complying with NHS standards for dispensing practices.
- Suggestions for improving patient interactions and efficiency in your dispensary.

It's a valuable tool for uncovering tips and strategies to enhance your day-to-day operations.

#### **5 Queries You Must Try with Dispex AI**

Here are five must-try queries to experience the full potential of Dispex AI:

- Write me a DSQS Audit: Ask for step-by-step assistance in completing a Dispensing Services Quality Scheme audit.
- 2. Request help with creating or finding templates for staff training or patient engagement.
- 3. Drug Tariff Updates: Get the latest updates on NHS drug tariff changes and how they impact dispensing profitability.

- 4. Write me a SOP on Fridge Monitoring: Write a bespoke SOP designed uniquely for your Dispensary, modify it by simply asking!
- 5. Stock Management Tips: Ask for advice on reducing waste and managing slow-moving stock effectively.

These queries showcase how Dispex AI can simplify your operations and save valuable time.

## Integrating the Dispensary Management Guide

One of Dispex Al's unique features is its integration with the **Dispensary Management Guide**. Simply ask the chatbot for guidance and it will reference answers from the book to ensure the advice it provides is accurate. Whether it's guidance on staff training, or compliance, Dispex Al can point you directly to the relevant section, saving you time flipping through pages.

#### Conclusion

Dispex AI is your go-to digital assistant for managing your dispensary efficiently. But don't worry, if the query can not be answered by Dispex AI you can still **ask** our team directly in the usual way!

If you have any thoughts or suggestions on the tool, or want to feedback on how it works simply drop us an **email!** Make the most of this innovative tool and take your dispensing practice to the next level!



