



Membership FULL Terms & Conditions MARCH 2024: Membership of Dispex Ltd does not confer any rights regarding the affairs of Dispex Ltd. All correspondence must be in writing and sent to [enquiries@dispex.net](mailto:enquiries@dispex.net)

Membership is restricted to Dispensing General Medical Practices All membership is granted at the discretion of the current Administrator. All remittances should be made payable to Dispex Ltd and emailed to [enquiries@dispex.net](mailto:enquiries@dispex.net)

Initial membership and renewal membership will be deemed to be effective on the first day of the month of the receipt of payment. Where renewal payment is received after the lapse date, membership renewal will be deemed to be effective on the first day of the month in which it was due. Where renewal membership is received prior to the lapse date, membership renewal will be deemed to be effective on the first day of the month immediately following the expiry of membership.

Where membership has lapsed, no discounts will be applied for any activity following expiry of such membership. Where membership is lapsed and then renewed at a later point in time, discounts shall only apply from the newly applied renewal date.

Forwarding and completion of payment, for either initial or renewal membership, is deemed acceptance of these terms and conditions.

Access to the member pages will also be paused until a renewal payment has been made.

The membership records are held by Dispex Ltd, whose discretion regarding membership status is final.

Each membership is for a period of 12 months, whether paid via an annual BACS payment or by either an annual or monthly Direct Debit payment. To cancel a subscription a notice period of 6 months is required in writing. During the notice period you will continue to be charged for the 6 months following your cancellation notice date to Dispex. Members who cancel their subscription and have paid by either BACS or an annual or monthly Direct Debit payment will then be reimbursed the remaining subscription amount after the notice period has ended, i.e. 6 months' worth of subscriptions minus an administration fee of £35 plus VAT. If you cancel your Direct Debit with your own bank and without notifying the Dispex office, you will still be liable for 6 months' worth of subscription fees, and an administration fee of £35 plus VAT. The Administrator has the authority to either suspend or expel members, without reason, by means of email to the last known record provided by the Member. Where the Administrator or Companies with which Dispex Ltd has agreements, have reasonable cause to believe that members are selling on to third parties, stock on which rebates or concessionary offers have been made available, Dispex Ltd or the Companies concerned have the absolute right to cause forfeiture of such deals, including the right to repayment of any special terms or concessions.

Members may not enter into any agreement or contract on behalf of the group as a whole or Dispex Ltd in particular.

Forwarding of payment for either initial or renewal membership is deemed acceptance of these terms and conditions.

14 Day Cooling-off period (Form) The below form is for use to cancel a membership agreement within the first 14 days from sign up without giving a reason.

Please send the below request form to enquiries@dispex.net (within 14 days from sign up).

Dear Dispex I/We [\*] hereby give notice that I/we [\*] wish cancel our membership (Direct Debit) for the services administered by Dispex Ltd.

Signup date: \_\_\_\_\_

Name: \_\_\_\_\_

Surgery Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

[\*] Delete as appropriate



**Dispex Ltd**- Merchants Warehouse, Castle Street, Manchester, England, M3 4LZ

W: [dispex.net](http://dispex.net) | E: [enquiries@dispex.net](mailto:enquiries@dispex.net) | Facebook: [DispexLimited](https://www.facebook.com/DispexLimited) LinkedIn: [dispex-limited](https://www.linkedin.com/company/dispex-limited)

T: 01604 859000 Mon-Fri 10am-1pm Vat Registration No: 775 365 201 Company Registration No: 420367