

News and Updates on Dispensing Doctor Issues



Controlled Drug Supplies From Dispex

news

opinion a

articles lea

learning & development

technology

gy

offers

Editorial

It's an incredibly busy time for general practice, with the ongoing backlog of appointments, planning the Autumn booster campaign and now the introduction of the ICSthere is a lot to contend with! For those short on time we have put together a brief overview of the CCG changes and how they will effect your practice, please see page 7 for details.

At Dispex we aim to help members save time and money by producing easy to access and easy to follow profitability resources and guidance. We also listen to what our members request, so following an increase in the number of queries regarding Category M and also drug supply issues, we decided to create two new website pages, please see page 9 for details. Your feedback is always welcome, so if you have any features you would like included on the website please drop us an email for our consideration: enquiries@dispex.net

Want to ask us a query in person? Well, come visit the Dispex team at this year's DDA Conference on the 28th & 29th September, click <u>here</u> to book your tickets.

Dispex has supplied dispensing doctors, vets, boarding schools and care homes with our Controlled Drug Registers for many years. Our registers are fully compliant with current Controlled Drugs legislation! Over the last 5 years we have been able to hold our prices, however due to the spike in the cost of raw materials and printing, we now have no choice, but to slightly increase our price list from 1st September 2022! Please see page 1 for details.

Members will still be entitled to a discount, to double check your membership status, please email your practice address to **enquiries@dispex.net** or if you are new to Dispex you can simply join by visiting our <u>website</u>.

Best Wishes, *Claudy Rodhouse* Dispex Design and Marketing Contributor

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Schedule 2 Controlled Drugs

CONTROLLED DRUG SUPPLIES

W: www.dispex.net I E: sales@dispex.net I T: 01604 859000





STOCK UP

Over the last 5 years we have been able to hold our prices, however due to the spike in the cost of raw materials and printing, we now have no choice, but to slightly increase our prices. Dispex members will still be entitled to a discount!

Our most popular A4 Controlled Drug register will be:

£22.83+vat for members £27.26+vat for non-members:

The Denaturing (D-kits) will also be increasing, however we are now offering a members' discount.

Please click <u>here</u> for current prices. Standard delivery fee is £6+vat on items up to 2kg.

www.dispex.net



Stock up now before the price increase: sales@dispex.net

REGISTERS:

- Drs Bags (cheque book size) £9.58+vat
- A4 Register £22.83+vat
- A4 Returns £14.17+vat
- Supply & Admin (care homes, vets etc) £26+vat

Member Prices from September

- D-KITS:
- 1 Packet of 3x250ml jars £9.28+vat
- 1 Packet of 2x1 litre jars £19.68+vat
- 2 Litre Jars £18.63+vat

Making Sense of Biosensor Glucose Test Strips

There are now 68 different biosensor glucose test strips available on prescription. The cost of 50 test strips varies between £5.20 and £16.41. Of the 68 brands available, 51 have NO Manufacturer's Discount Scheme and of those 51, only 8 products offer a Wholesaler's Discount. This means that only 25 brands out of 68 provide a discount, which can vary between 10% and 30%. You will make a loss on 45 products. Some manufacturers offer discounts on only some of their range and one offers a monetary rebate, but on only one of its products.

As always, there will be pressure from prescribing advisers to prescribe the cheapest. Some patients do however need more expensive strips as they require closer monitoring and some Sensors provide Carb Counting functionality which is very useful in some Type Diabetics.

We have broken the table below down into 3 different Basic Price Categories. The profitability table is available for Dispex members to view on the Dispex website, <u>Brand</u> <u>Comparisons</u> page. Some of the loss-making brands can be purchased as Parallel Imports and will either reduce the loss or make a profit. These are listed in the Brand Comparisons on the Dispex website, but members are advised to check the prices they can obtain on <u>PIs</u> as not all wholesalers provide the same PI prices.

Check the profitability of Biosensor Glucose Testing Strips <u>HERE</u>

Biosensor Glucose test strips	Basic Price	Manufacturer
Less than £8		
Contour Plus	£5.95	Ascensia
Finetest Lite	£5.95	Neon Diagnostics
Fora Advanced pro GD40	£7.95	Miller Medical Supplies
Glucofix Tech Sensor	£5.95	A.Menarini
Glucomen Areo	£7.25	A.Menarini
<u>GlucoRx</u> Q	£5.45	GlucoRx
<u>GlucoRx</u> Vivid	£5.75	GlucoRx
GlucoZen.auto	£7.64	GlucoZen
Instant	£7.50	Roche
Microdot Max	£7.49	Cambridge Sensors
<u>Mylife</u> Aveo	£6.95	Ypsomed
On Call Extra	£5.20	Connect2Pharma
palmdoc	£5.90	Palmdoc
Performa Test Strips	£7.50	Roche
SD <u>Codefree</u>	£6.99	Home Health
TEE 2	£7.75	Spirit
TRUE Metrix	£5.95	Trividia
TRUEyou	£7.95	Trividia

Continues on the next page

Biosensor Glucose Test Strips By Dispex

£8-£10		
4Sure	£8.99	Nipro
Accu-Chek Mobile Test Casette	£9.99	Roche
Advocate Redi-Code+	£9.95	Diabetes Care Technology
AutoSense	£9.00	Advance Diagnostic products
CareSens Pro	£9.95	Spirit
Contour	£9.99	Ascensia
Contour TS	£9.86	Ascensia
Dario Lite	£9.95	LabStyle Innovations
Element	£9.89	Neon Diagnostics
GlucoLab	£9.89	Neon Diagnostics
<u>Glucomen</u> Day	£9.95	<u>A.Menarini</u>
GlucoRx GO	£9.95	GlucoRx
GlucoRx HCT	£8.95	GlucoRx
GlucoRx Nexus	£8.95	GlucoRx
GlucoRx Professional	£9.95	GlucoRx
GluNeo	£9.89	Neon Diagnostics
Kinetik Wellbeing	£8.49	Kinetik Medical Devices
Microdot+	£9.49	Cambridge Sensors
Mylife Pura	£9.50	Ypsomed
Mylife Unio	£9.50	Ypsomed
Oh'Care Lite	£8.88	Neon
OKmeter Core	£9.90	Syringa
On Call Sure	£8.50	Connect2Pharma
One Touch Select plus	£9.99	Roche
palmdoc iCare Advanced	£9.70	Palmdoc
SURESIGN Resure	£8.49	Ciga Healthcare
VivaChek Ino	£8.99	JR Biomedical
WaveSense Jazz	£8.74	AgaMatrix
WaveSense Jazz Duo	£8.74	
More than £10		
Accu-Chek Aviva Test Strip	£16.21	Roche
Active	£10.03	Roche
BGStar	£14.73	Sanofi
CareSens N	£12.75	Spirit
Contour Next	£12.75	Ascensia
Freestyle	£16.40	Abbott
Freestyle Lite	£16.41	Abbott
Freestyle Optium	£16.30	Abbott
GlucoRx X6	£15.95	GlucoRx
SIGCOIL AU	LT2.22	GIGCOIX
GluDock		Medisana
GluDock	£14.90	Medisana Boche
Guide	£14.90 £16.21	Roche
Guide MediSense SoftSense	£14.90 £16.21 £15.05	Roche Abbott
Guide MediSense SoftSense MediTouch	£14.90 £16.21 £15.05 £12.95	Roche Abbott Medisana
Guide MediSense SoftSense MediTouch MediTouch 2	£14.90 £16.21 £15.05 £12.95 £14.90	Roche Abbott Medisana Medisana
Guide MediSense SoftSense MediTouch MediTouch 2 Mendor Discreet	£14.90 £16.21 £15.05 £12.95 £14.90 £14.75	Roche Abbott Medisana Medisana SpringMed Solutions
Guide MediSense SoftSense MediTouch MediTouch 2 Mendor Discreet MODZ	£14.90 £16.21 £15.05 £12.95 £14.90 £14.75 £14.00	Roche Abbott Medisana Medisana SpringMed Solutions MODZ Oy
Guide MediSense SoftSense MediTouch MediTouch 2 Mendor Discreet MODZ Myglucohealth	£14.90 £16.21 £15.05 £12.95 £14.90 £14.75 £14.00 £15.50	Roche Abbott Medisana Medisana SpringMed Solutions MODZ Oy Entra Health Systems
Guide MediSense SoftSense MediTouch MediTouch 2 Mendor Discreet MODZ Myglucohealth On Call Advanced	£14.90 £16.21 £15.05 £12.95 £14.90 £14.75 £14.00 £15.50 £13.65	Roche Abbott Medisana Medisana SpringMed Solutions MODZ Oy Entra Health Systems Point of Care Testing
Guide MediSense SoftSense MediTouch MediTouch 2 Mendor Discreet MODZ Myglucohealth	£14.90 £16.21 £15.05 £12.95 £14.90 £14.75 £14.00 £15.50	Roche Abbott Medisana Medisana SpringMed Solutions MODZ Oy Entra Health Systems

Information supplied by Hexagon6 using the DM+D Browser

DISPEX SOPs

SOPs are a vital part of the DSQS requirements and an important element to ensure safe and quality practice and procedures are followed by all members of staff. You must **customise** and **adapt** each template for your own dispensary.

Over 40 SOP templates covering the below categories;

THE DISPENSARY
 QUALITY CONTROL
 THE PRESCRIPTION
 HIGH RISK MEDICINES
 CONTROLLED DRUGS

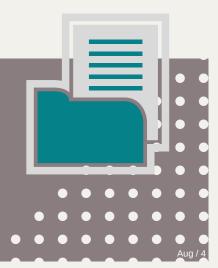


CLICK FOR SOPS





(Some templates are in development)



MANAGERS

Think of Training Hubs as your 'go to' place for any information about primary care workforce, education and development. They work to address local needs. It's always worth taking the time to find out what's on offer, whether you're an individual, employer or part of the Primary Care Network (PCN).

Every practice and PCN will have access to Training Hub resources and guidance. There are 42 at Integrated Care System (ICS) level, with a number of locality hubs that help support links between practices and PCNs.

They bring together education and training resources from NHS organisations, community providers as well as local authorities. There's not always an actual door you can knock on to ask for help but what they all have is access to a range of information, resources, apps and contacts within national and local networks who can offer practical guidance, support and advice. Dispex is already an approved provider for multiple Training Hubs, however if your Hub has not yet added Dispex to their list of approved training providers, you can direct them to our website www.dispex.net/training and emphasise that you require DISPENSING training provided by DISPEX Ltd. Click <u>here</u> for further instructions.

This <u>page</u> will provide all the information you need to understand how the Hub works, when contacting your local hub.

Our regional footprints

North east and Yorkshire

- 1. Cumbria and the North East
- 2. West Yorkshire and Harrogate
- 3. Humber, Coast and Vale
- 4. South Yorkshire and Bassetlaw

North west

- 5. Lancashire and South Cumbria
- Greater Manchester
- 7. Cheshire and Merseyside

East of England

- 19. Cambridgeshire and Peterborough
- 20. Norfolk and Waveney
- 21. Suffolk and North East Essex
- 22. Bedfordshire, Luton and Milton Keynes
- 23. Hertfordshire and West Essex
- 24. Mid and South Essex

London

- 25. North West London
- 26. Central London
- 27. East London
- 28. South East London
- 29. South West London

South west

- 36. Cornwall and the Isles of Scilly
- 37. Devon
- 38. Somerset
- 39. Bristol, North Somerset and South Gloucestershire
- 40. Bath and North East Somerset, Swindon and Wiltshire
- 41. Dorset
- 42. Gloucestershire

Get in touch

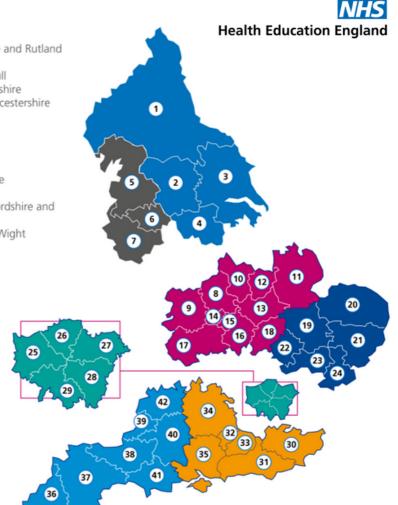
Go to the website www.hee.nhs.uk/our-work/training-hubs

Midlands

- 8. Staffordshire and Stoke on Trent
- 9. Shropshire and Telford and Wrekin
- 10. Derbyshire
- 11. Lincolnshire
- 12. Nottinghamshire
- 13. Leicester, Leicestershire and Rutland
- 14. The Black Country
- 15. Birmingham and Solihull
- Coventry and Warwickshire
 Herefordshire and Worcestershire
- 18. Northamptonshire
- ro. Northamptonsm

South east

- 30. Kent and Medway
- 31. Sussex and East Surrey
- 32. Frimley Health and Care 33. Surrey Heartlands
- 34. Buckinghamshire, Oxfordshire and
- Berkshire West
- 35. Hampshire and Isle of Wight



ALL

Dispex Tutorials By Dispex

Tutorial of the Month

Controlled Drugs - Part 1

What attendees will learn:

By the end of this course you will have achieved an understanding of: Controlled Drugs legislation & classification, policies & SOP's, how to complete the CD Register, dealing with the receipt, supply & destruction. How to identify discrepancies, reporting or whistleblowing. CD storage and travelling with CD's plus prescription writing requirements

Who should attend:

GPs, Practice & Dispensary Managers, Dispensary staff-particularly those new to dealing with CD's or anyone wanting to refresh their knowledge on policies & procedures.

Upcoming Dates: 31st August, 19th October & 7th December

Time: 1pm-2pm

Delegate Price:

Members: £45+vat pp/ps Non-members: £60+vat pp/ps

2022 Schedule

August

31st Aug - Controlled Drugs Part 1

September

7th Sep - Understanding Profitability P2
14th Sep - Drug Tariff & Endorsing
15th Sep - DRUMS
21st Sep - Practical Dispensary Management P2
22nd Sep - DSQS Guidance
28th Sep - Controlled Drugs P2
29th Sep- NHSBSA-Endorsing Including Referred Backs (W)

October

- 5th Oct Medical Terminology
- 6th Oct Business Management of a Dispensary P1
- 19th Oct Controlled Drugs P1
- 20th Oct SOPs
- 26th Oct Practical Dispensary Management P3

November

- 2nd Nov Drug Tariff & Endorsing
- 3rd Nov Business Management of a Dispensary P2
- 9th Nov Dispensary Customer Service
- 10th Nov NHSBSA- Batch Submission and Switching (W)
- 16th Nov Understanding Profitability P1
- 17th Nov DRUMS
- 23rd Nov Practical Dispensary Management P1
- 30th Nov Controlled Drugs P2

December

- 1st Dec Business Management of a Dispensary P3 7th Dec - Controlled Drugs P1
- 14th Dec Practical Dispensary Management P2

www.dispex.net



DISPENSERS

Integrated Care Systems (ICSs) By Dispex



You may have heard of Integrated Care Systems (ICSs) and wondered what they were and what it means to Dispensing Teams in England?

Simply put, it's another reorganisation of the deck chairs. NHS Englands official information pages state it's aims are of bringing "partner organisations" together to improve population health, inequalities whilst enhancing productivity and value for money. This typically means organisations like councils, NHS teams and voluntary organisations are able to collaboratively work more closely together.

What does it really mean?

On the ground not much will change meaningfully from a Dispensing point of view.

In England we will no longer have CCGs but will now be managed by one of the 42 ICSs regionally. From a Dispensing point of view, you may find that your local Medicines teams contact details have changed. Or there may be slightly different faces.

You may find that you have different routes to access your local training hubs for educational activity. (Don't forget that Dispex can help you with access to training through your hub).

As time goes on, and these structures embed we may see more meaningful changes. When these do happen, the team at Dispex will of course keep you updated through the Gazette. However, for now it is just another abbreviation to be aware of.

NHS England link for more information: https://www.england.nhs.uk/integratedcare

Energy Saving Tips for your dispensary

dispex.net/energy-saving-tips-3/

CDISPEX EDUCATION

ONLINE COURSES

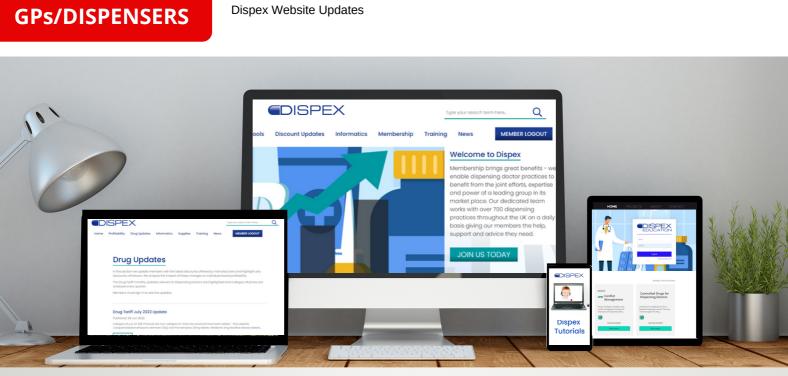
Engaging & relevant online Dispensary courses for Apprentice, New Dispenser, Experienced Dispenser, Dispensary Manager, Practice Manager & Dispensing Doctors!

LEARN AT YOUR OWN PACE

- Prescription Clerks Training
- Controlled Drugs
- PA's & VAT for Dispensing Practices
- New Dispensers and Apprentices

ENROL NOW

dispexeducation.theskillsnetwork.com



Must See Drug Updates

New Members' Page:

Drug Supply Updates

Dispex will provide primary care focused updates on drug supply issues. Data will be taken from the <u>SPS</u> <u>website</u>. Drugs used in primary care will be highlighted. Discontinued drugs will be listed at the bottom of the postings.

Supply Update 29 July 22

Medicine Status Anticipated re-supply date Last modified Citalopram 20mg tablets Supply returning Aug 19, 2022 Jul 15, 2022 EpiPen 300micrograms/0.3ml (1 in 1,000) solution for injection auto-injectors Supply returning –members can login to read in full.

Drug Tariff Updates

Dispex will analyse the Category M updated prices as well as provide relevant information on any other Drug Tariff updates relevant to primary care.

Drug Tariff July 2022 Update

Three new products have been added – Proculapride, Calcipotriol/Betamethasone ointment (30g) and Promethazine 25mg tablets. Melatonin 2mg Modified release tablets...-members can <u>login</u> here

Discount Updates

In this section we update members with the latest discounts offered by manufacturers and highlight any discounts withdrawn. We analyse the impact of these changes on individual brand profitability.

July 22 – amendment

Kyowa Kirin have listened to feedback about the massive reduction in discounts on Adcal products and have reinstated an MDS which is in addition to their Reduced Wholesaler Discount of 5%....–members can <u>login</u> to read in full.

July 22

Discount Updates Aga Matrix has increased its discount on Wavesense Jazz Blood Glucose Testing Strips. These strips are well priced below £10 and profitability is very good. We will be...–members can <u>login</u> to read in full.

June 22

Takeda – From 1 July Prostap and Vipidia will no longer be available from Clarity. In order to get the same discount you were getting via Clarity, you will need to...–members can <u>login</u> to read in full.

• FREE next day delivery

Dosette Boxes

7 Day Disposable Compliance Aids

The dosette system has been designed for patients in the community who need help ensuring they take their medicines regularly in order to achieve the best health outcome!

> Ensure you have ordered your <u>Dosette boxes</u> before the bank holiday ORDER- 01604 859000 EMAIL: ENQUIRIES@DISPEX.NET

STANDARD- CL01 EXTRA LARGE- XL01 CLEAR LITE- CL08 CLEAR COLOURED- CL01CS DUO

Contact the Dispex Team for a price list

WED

GPs & DISPENSERS

Prescribing & Dispensing News By various sources

HRT SSP endorsement errors Source: PSNC

Following the announcement of thirteen HRT Serious Shortage Protocols (SSP), PSNC has been working with NHS Business Services Authority (NHSBSA) to understand whether claims for HRT SSPs are being submitted correctly and in accordance with the specific supporting guidance for each SSP.

Between 1 April 2022 and 31 May 2022, NHSBSA received several electronic EPS SSP claims which did not meet the requirements for a valid SSP.

The reasons for these incorrect/invalid SSP claims were due to:

- 1. Reduced quantity not endorsed for SSPs that require a reduced quantity to be endorsed, often the endorsed quantity matched the prescribed quantity. Majority of invalid SSP claims were due to this reason.
- 2. Incorrect item endorsed for SSPs that require substitution to an alternative product, the endorsed item was almost always the same as original prescribed item.
- 3. Claims made against items without an active SSP SSP endorsed against items for which a valid SSP did not exist.
- 4. Claims for supplies made in accordance with an expired SSP:
 - a. No active SSP in place at the time of supply i.e., SSP claimed for items on prescriptions issued after SSP expired.
 - b. Alternative item correctly supplied during the period of SSP validity, but Dispense Notification message submitted after the period of SSP validity.
 - c. Alternative item correctly supplied during the period of SSP validity and the Dispense Notification message submitted during the period of SSP validity but the EREM or Claim Notification message submitted after the 3-month claiming window.
- Invalid or incorrect SSP reference number endorsed For example SSP 000, SSP (missing reference number), SSP 028 (incorrect number), SSP 28 (two instead of three digits).

For any invalid SSP claims, contractors will continue to receive the usual dispensing fee but will not receive any SSP fee (£5.35). Reimbursement for invalid SSP claims will also be in accordance with the prescribed product rather than the alternative product or quantity supplied in accordance with an SSP.

To ensure correct payments for SSP claims are received, contractors should follow the endorsement requirements outlined in the specific supporting guidance for each SSP. Contractors are strongly advised to check that their PMR systems supports correct and complete SSP endorsements. If there is any doubt on the correct use of the PMR system SSP functionality, contractors should contact their system supplier for further guidance. Any suggestions about how system usability and functionality could be improved should also be fed back to the system supplier.

Click here for the source.

Statement of amendments to annual flu letter – 21 July 2022

Source: <u>UK Health Security Agency</u>, <u>NHS England</u>, and <u>Department of Health and Social Care</u>

The NHS influenza immunisation programme 2022 to 2023 ('annual flu letter') of the 22 April 2022 is hereby amended to reflect the following changes:

1. In 2022 to 2023, the following additional cohorts will be offered influenza vaccination:

- secondary school-aged children focusing on Years 7, 8 and 9 and any remaining vaccine will be offered to years 10 and 11, subject to vaccine availability
- those aged 50 to 64 years old not in clinical risk groups (including those who turn 50 by 31 March 2023)

Click here for the source.

Health inequality exacerbated effects of COVID, finds report

by Tim Tonkin 28th July 2022- BMA

BMA inquiry into COVID-19 pandemic says poor population health hindered its fight back.

Population health inequalities, under-resourced public health services and Government inaction worsened the effect of the pandemic on the UK, according to reports published by the BMA. Click <u>here</u> to read the source site.

New dm+d browser

By NHSBSA

We have produced a new dm+d browser (nhsbsa.nhs.uk) with feedback from our external users. It is designed for use across desktop and mobile devices.

The existing old legacy dm+d browser will no longer be available from October 2022 and anyone who has bookmarked this page should bookmark the <u>new dm+d</u> <u>browser</u> (nhsbsa.nhs.uk) page instead.

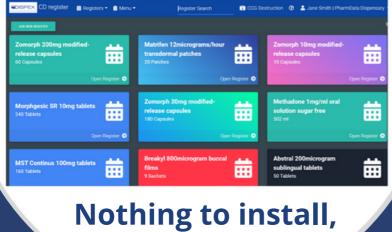
Dispenser's Holiday Handover List

By Dispex

We've put together a basic Dispensers handover list, which can be adapted for your dispensary. Click <u>here</u> to read

Ready for the digital switch? DispexCD

The system is proving invaluable for dispensing practices, we have many sites using our DispexCD register.



Nothing to install, easy to setup

One free account for Dispex Members*

Saving £18+vat per month

Legally compliant & supports NICE best practice.

- Multiple layers of security & encryption, plus daily backups to protect your patient data.
- Each member of staff has their own login.
- Reduces errors, saves time & money.
- User-friendly.

dispensingcd.co.uk

INVESTING IN YOUR BUSINESS? CHECK WHAT TAX RELIEF IS AVAILABLE

Investing in new machinery and equipment for your practice can be an expensive business but tax reliefs, known as capital allowances, are available to help you fund the cost.

The allowances cover purchases of items such as medical or office equipment, cars, bikes and vans as well as integral features of your surgery property. Expenditure that is a repair rather than a capital purchase gets tax relief as a direct expense within your accounts.

WHICH PURCHASES QUALIFY FOR RELIEF?

Typical plant and machinery purchases we see incurred by GP practices are medical and office equipment (touch screen booking screens and telephone systems being very common), integral features, partner cars and fixtures including kitchens for staff rooms and fire alarm systems.

Integral features are defined in HMRC guidance as including lifts, escalators and moving walkways, space and water heating systems, air-conditioning systems, water or electrical/lighting systems and even external solar shading.

For example, if you have to invest in new flooring to meet hygiene standards as a result of a Care Quality Commission inspection or in COVID related partitions and screens, these costs should qualify for relief. However, as the rates of allowances vary, it is vital to get expert advice on building related allowances, especially with new premises or major renovations, to ensure that reliefs are claimed in the most beneficial way.

HOW MUCH TAX RELIEF?

Although you will get relief on the whole cost of all assets over time, relief is given faster for some types of assets and practices. For example, practices that operate partly through a corporate structure may be to claim the 130% super-deduction on relevant capital purchases made before 31 March 2023. Similarly, for investment in integral features, a 50% relief is available before 31 March 2023.

These reliefs currently sit alongside the Annual investment allowance (AIA) that is available to both companies and sole traders/partnership practices. For assets that qualify for the AIA – broadly anything that is not a car – 100% of the cost can be claimed as a deduction against profits in the year of purchase, up to a limit of £1m per year. This tax year limit may return to just £200,000 from April 2023 unless the pending government reforms to all capital allowances include setting a new AIA limit.

Typical capital expenditure levels for most GP partnerships means that the AIA gives full relief in the year in which the expense is incurred, significantly reducing the net investment cost.

CARS USED IN THE BUSINESS

We are starting to see more surgeries consider the purchase of pool vehicles that are kept at the surgery and used for emergency visits or the delivery of patient prescriptions. As these vehicles are used 100% for business purposes, tax relief on the cost of the vehicle at the relevant rate can be claimed against partnership profits.

Cars are treated separately for capital allowance purposes, but the good news is that 100% relief is available in the year of purchase of an electric car used for business purposes. For cars with very low CO2 emissions, below 50g/km, relief is given as an 18% writing down allowance of the cost per year: for more polluting cars relief is only given at 6% a year. Where vehicles are used partly for business and partly for private purposes, the allowance is restricted to reflect the element of business use.

<u>Please get in touch with our team</u> for help and advice on how capital allowances can benefit your practice.



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IDEAS | PEOPLE | TRUST



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2022 NHSBSA WEBINARS NEW DATES



FREE- 1PM START

Help and guidance on the most common endorsing problems. To ensure you receive correct reimbursement for the products you dispense and the correct renumeration for the services you provide. To share information on how the NHS Prescriptive Services process your prescriptions How you can help to reduce or eliminate the need to refer prescriptions back to you.

29th September - Click here to book

Batch Submission & Switching

FREE - 1PM START

This Webinar will offer clear guidance through the end of month submission processes including how to correctly prepare, sort and submit the monthly prescription bundle. It will also cover why prescriptions are switched between exempt and chargeable and how this affects your payments, as well as top tips on how to make sure switching isn't a problem in your dispensary.

10th November- Click here to book











D I S P E X A N S W E R S

The experts at Dispex provide answers to the most common questions, quoting the relevant regulations.

> **Q1 :** Are steri-strips classed as an PA item?

Q2 :

Q&A

We have recently noticed temperatures rising in our old GP building, we have no air conditioning. Do you have any information on Dispensary temperatures?

A1: Members can login <u>here</u> for the answer. If you are new to PAs check out our online Training course specifically covering <u>PA's & VAT</u> A2: The dispensary needs to be kept within the required limits for medicine stability. Members can login <u>here</u> for the answer & a free SOP. Calendar of national campaigns By Various Sources

Calendar of national campaigns

Handy links for upcoming national campaigns and awareness days to help you plan activities



World breastfeeding Awareness week

1st-7th August 2022 NHS Better Health World Breastfeeding Awareness Week

Cycle to Work Day

4th August 2022 Cycle to Work Day NHS Better Health

International Youth Day

12th August 2022 United Nations

Special days

1st Aug- Summer Bank Holiday (Scotland) 29th Aug- Summer Bank Holiday (England & Wales)



Know Your Numbers Week

6-12 September 2022 Encouraging adults to know their blood pressure numbers

SUN MON THE WED THU FRM

World Suicide Prevention Day

10 September 2022 International Association of Suicide Prevention Suicide prevention

World Patient Safety Day

17 September 2022 <u>WHO</u>

Organ Donation Week

19-25 September 2022 Organ Donation

Worlds Biggest Coffee Morning 25 September 2022 Macmillan

Special days 25-27 Sep-Rosh Hashanah (Jewish New Year) 30 31

SUN NON THE WED THU

26

Tailored Training Sessions

Perfect for a tailored PLT afternoon! Exclusive **3-4 hour** training sessions are now available via Zoom or *in-house, on such topics as Controlled Drugs!

Member discount applies

For full details & to check our tutors' availability please email: **training@dispex.net**

For 8-12 delegates

*Subject to tutor availability, geographic restrictions apply

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CLICK <u>HERE</u>



Here to HELP





Telephone

01604 859000

10am-3pm

Website www.dispex.net



Email sales@dispex.net training@dispex.net enquiries@dispex.net

Don't forget Dispex members have access to our support helplines!





Our bank account changed in February 2022 to: HSBC UK, Account Number: 51319671 Sort Code: 40-47-15

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